

# What Does It Take to Manage Incydr?

Customers tell all about their admin experience

Insider data leaks have become a major concern for enterprises. Mimecast Incydr provides the visibility and controls needed for effective data protection.

The question is, what does tackling this problem look like for already-stretched security teams?

of cybersecurity and business professionals are concerned about Insider Risk events.1

## The Incydr Admin Experience

We surveyed our customers to share their perspectives on what it's like to deploy and manage Incydr.

#### Simple deployment — measured in weeks

96% said integration & deployment

of Incydr was OUTSTANDING.2

completed deployment in

LESS THAN 3 MONTHS.3

THE TAKEAWAY: Mimecast experts do the heavy lifting for you, requiring just 20 focused hours over a short 5-day period.

# Eye-opening visibility from day 1



**TOP-RATED BENEFIT.**<sup>4</sup>



"Tracking where our documents go IS AN EYE OPENER."5

THE TAKEAWAY: Customers report fast time to value since no file inventory or policies need to be completed before detection begins.

### Manage in a few hours a week no dedicated headcount

42% of customers

managing Incydr.6

dedicate ≤ 0.5 FTE to

94% of customers spend ≤ 9 hours/month

managing Incydr.

1/2 of customers spend

≤ 4 hours/week responding to Incydr alerts.

THAN THEIR PREVIOUS DATA PROTECTION SOLUTION

THE TAKEAWAY: Customers say Incydr requires LESS TIME

### Dashboards built for insight and action



making things SUPER EASY

TO UNDERSTAND."7 **THE TAKEAWAY:** Security teams won't be overwhelmed. Incydr's dashboards clearly visualize threats.



Trusted support to guide your success

#### 100% 100% 100%

Mimecast's SERVICE **AND SUPPORT** is outstanding.9

of customers said

**RESPONSIVENESS TO PRODUCT QUESTION** is outstanding.10

of customers said

THE TAKEAWAY: You can count on your support and account team to help you get maximum value out of your implementation.

**UNDERSTANDING OF** THEIR BUSINESS NEEDS is outstanding.11

of customers said Mimecast's

Measurable reduction in risk to data

#### "[Incydr] has really REVOLUTIONIZED **GREAT TOOL TO EDUCATE THOSE** AND CHANGED OUR CULTURE AS A **INVOLVED** of the issue/risk and help **SECURITY TEAM IN OUR ORGANIZATION."13** them to not repeat it — thereby

"Once the behaviors are found, it's a

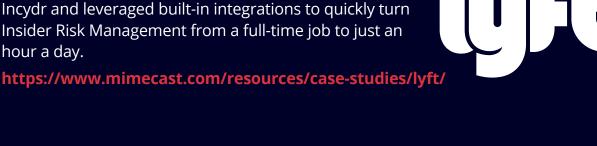
reducing risk for the organization."12

THE TAKEAWAY: Incydr enables security teams to foster a security-aware culture that drives behavior change and risk reduction.

A Deeper Look: "Lyft takes the blinders off" with rapid deployment of Incydr.

What does the full Incydr deployment and management experience look (and feel) like? Hear how Lyft rolled out

Insider Risk Management from a full-time job to just an hour a day. https://www.mimecast.com/resources/case-studies/lyft/



- <sup>4</sup> Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk StoppingData Loss and Why Incydr Works," 2022. <sup>5</sup> Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk Stopping Data Loss and Why Incydr Works," 2022.
- <sup>6</sup> Customer in professional services industry, 2022. <sup>7</sup> Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk Stopping Data Loss and Why Incydr Works," 2022.

<sup>1</sup> Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk Stopping Data Loss and Why Incydr Works," 2022. <sup>2</sup> Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk Stopping Data Loss and Why Incydr Works," 2022.

<sup>3</sup> Code42 customer survey, 2023.

- 8 Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk Stopping Data Loss and Why Incydr Works," 2022. <sup>9</sup> Customer in professional services industry, 2022.
- <sup>10</sup> Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk Stopping Data Loss and Why Incydr Works," 2022. 11 Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk Stopping Data Loss and Why Incydr Works," 2022.
- <sup>12</sup> Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk Stopping Data Loss and Why Incydr Works," 2022. 13 Gartner Peer Insights Report, "In Their Own Words:Code42 Customers Talk Stopping Data Loss and Why Incydr Works," 2022.