



Senata Strengthens Email Security and IT Operations with Mimecast

Mimecast has given us back control over our email communication. Threatening messages are blocked, and our administrators work much more efficiently.”

- Francesco Scognamiglio, Managing Director at senata international

Customer Success Highlights

- Significantly reduced spam and phishing incidents
- Noticeable relief for IT administration
- Scalable security platform for 12 companies and 1,300 IT workplaces

The Europe-wide senata group is a corporate alliance and financial holding company with 13 production companies specializing in plastic and metal processing. With around 3,000 employees, the group generates annual revenue of approximately 600 million euros. The decentralized IT team manages about 1,300 IT workplaces with a limited number of IT staff.

Faced with high email volumes, increasing phishing and business email compromise attacks, and limited IT capacity, senata sought a future-proof email security solution that was scalable and reduced administrative workload.

The Challenge

The senata group faced a steadily growing flood of emails: monthly, several million messages were received, a significant portion of which contained spam, phishing attempts, or other potential threats. The previously used email security solution eventually failed to meet these demands: it inadequately identified modern attack patterns and caused a high administrative workload, which heavily burdened the small internal IT team. At the same time, the decentralized IT infrastructure of the 13 subsidiaries required a scalable and future-proof platform that not only offered a higher detection rate for cyber threats but also simplified operations and reduced costs.

It was particularly important that the new solution could also facilitate migrations, such as to Microsoft Office 365, as well as efficiently manage multiple domains and entities. Additionally, the platform needed to enable smaller units within the corporate group to achieve a high level of security, thereby leveraging economies of scale.

senata's IT department gains time and agility through Mimecast - security incidents are less frequent, and our teams can focus on strategic tasks."



- Lennart Stenzel, Head of Sales at Goserver (IT service provider for senata and Mimecast partner)

The Solution

To sustainably address existing security and efficiency issues, senata chose the Mimecast Email Security Gateway with advanced features such as Large File Send, Business Email Compromise protection, Cyber Graph, and Human Risk Management. The rollout was carried out step by step across all 12 subsidiaries and was planned, implemented, and transitioned into ongoing operations by the managed service partner Goserver.

Initially, all outgoing email traffic was routed entirely through Mimecast to analyze communication patterns and continuously optimize the filtering of incoming messages. Furthermore, security mechanisms such as TLS control, DKIM signatures, and dynamic Cyber Graph warning banners were implemented to ensure protection, traceability, and user-friendliness.

Implementation and Operations

The implementation of Mimecast brought significant improvements to senata in several areas. The number of spam, phishing, and business email compromise incidents decreased considerably, which not only strengthened the overall security situation but also significantly reduced the number of support cases and user complaints.

Through centralized and clear administration, domains and subsidiaries could be connected more easily,

reducing administrative effort while also lowering costs for the service provider. With the Large File Send function, the group now also has an economically viable and GDPR-compliant way to securely send large files without relying on external open-source services.

The step-by-step migration to Microsoft Office 365 was also seamless, ensuring that all functions were preserved and the IT system's future viability was guaranteed. Additionally, regular account assessments and Cyber Graph evaluations provide transparent reports for management and stakeholders, enabling more informed decision-making. Overall, senata has significantly improved the security and efficiency of its entire email infrastructure, relieved its IT teams, and created a scalable foundation for future IT security developments.

Outlook

senata plans, according to Francesco Scognamiglio, to expand the "Human Risk Integration and the Mimecast Command Center to systematically identify human risk factors and strengthen awareness measures." Future license expansions are intended to provide additional features such as Continuity and Sync-and-Recover.

About Mimecast

Schützen sie sich vor human risk mit einer einheitlichen plattform.

Die vernetzte Human Risk Management-Plattform von Mimecast verhindert hochentwickelte Bedrohungen, die menschliches Versagen ins Visier nehmen. Indem Sie einen Einblick in die Human Risk in Ihren Collaboration-Umgebungen gewinnen, können Sie Ihr Unternehmen schützen, wichtige Daten sichern und Mitarbeiter aktiv einbeziehen, um Risiken zu mindern und die Produktivität zu steigern.