Getting Started - Customers

Own your Mimecast Solution

Welcome to Mimecast Education, where we give you all the tools you need to get started on your learning journey. The training provided will guide you to become an expert in various areas of the Mimecast platform.

Training Options

Mimecast Education's primary focus is Administrator training. We provide instructor-led training, in addition to a variety of self-paced courses.

- Instructor-led Virtual: this is a course run by a live instructor who will walk you through training and be available for questions.
- Self-paced: these are on demand videos you can take anytime.

Education Resources

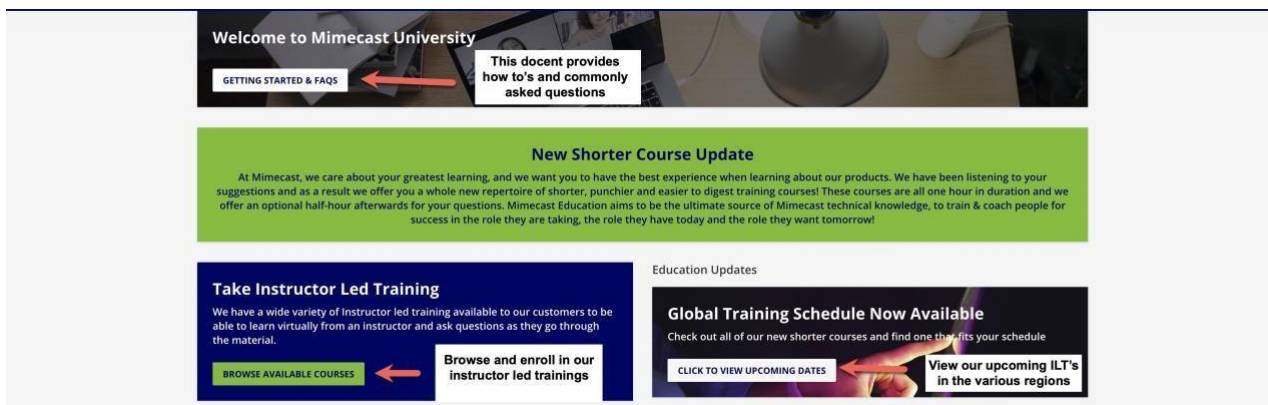|	
Mimecaster Central	Our hub for Knowledge articles, blogs, and education.
Education Course listing	All our courses with descriptions, prerequisites & links to register for the sessions.
Certification Program	An overview of our Certification Program
Questions?	Contact Mimecast University for any questions/issues on mimecastu@mimecast.com

Mimecast-University

NOTE: Visit the Mimecast Education Knowledge hub on Mimecaster Central for quick how-to videos!
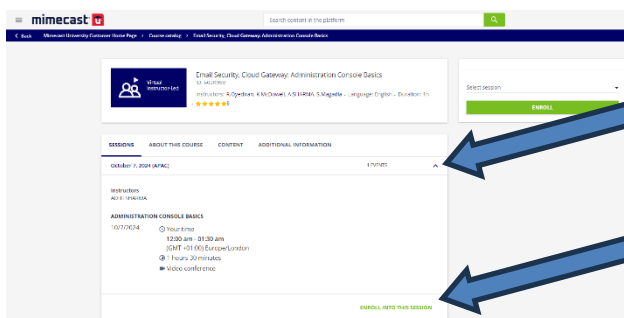
Logging in or creating an account:

- Administrators can now utilize Single Sign on into Mimecast University, by navigating to Mimecaster Central and selecting any product hub page. At the bottom of the page, you will find a "Get Certified" option, where upon logging in with your grid login, you will be directed to Mimecast University. Select the "Sign into Mimecast U" option with the key icon to have your account created or logged into.

- If you have any questions, email: mimecastu@mimecast.com and support agent will assist you.

Navigation

Course Enrollment

- Select the "Browse available courses" button under the "Take Instructor Led Training" option to view all the training courses available. You could access the applicable link in Mimecast Education Courses and Certification Tracks - this provides all our courses with descriptions, prerequisites & links to register for the sessions.
- Once you select the course you are interested in, select the suitable session. *Note that there are various sessions running for the same course.*

Make sure to expand, using the arrow on the right to see the session details. The information will be in your time zone.

Review the session details and select "Enroll into this session". Once you enroll into a session, you will receive an email notification with a calendar ICS file to add it to your calendar.

Session Information

Click here to change the session

Click here to unenroll from the course

Joining the Session

This button will show here when you are able to join your session.

How to download content

The course content is tied to your course – once enrolled click on the content tab and download the content.

In the enrolled session, click on content.

Expand the arrow and download the course content