

# Getting Started - Customers

## Own your Mimecast Solution

Welcome to Mimecast Education, where we give you all the tools you need to get started on your learning journey. The training provided will guide you to become an expert in various areas of the Mimecast platform.

## Training Options

Mimecast Education's primary focus is Administrator training. We provide instructor-led training, in addition to a variety of self-paced courses.

- Instructor-led Virtual: this is a course run by a live instructor who will walk you through training and be available for questions.
- Self-paced: these are on demand videos you can take anytime.

## Education Resources

<a href="#">Mimecaster Central</a>	Our hub for Knowledge articles, blogs, and education.
<a href="#">Education Course listing</a>	All our courses with descriptions, prerequisites & links to register for the sessions.
<a href="#">Certification Program</a>	An overview of our Certification Program
Questions?	Contact Mimecast University for any questions/issues on <a href="mailto:mimecastu@mimecast.com">mimecastu@mimecast.com</a>

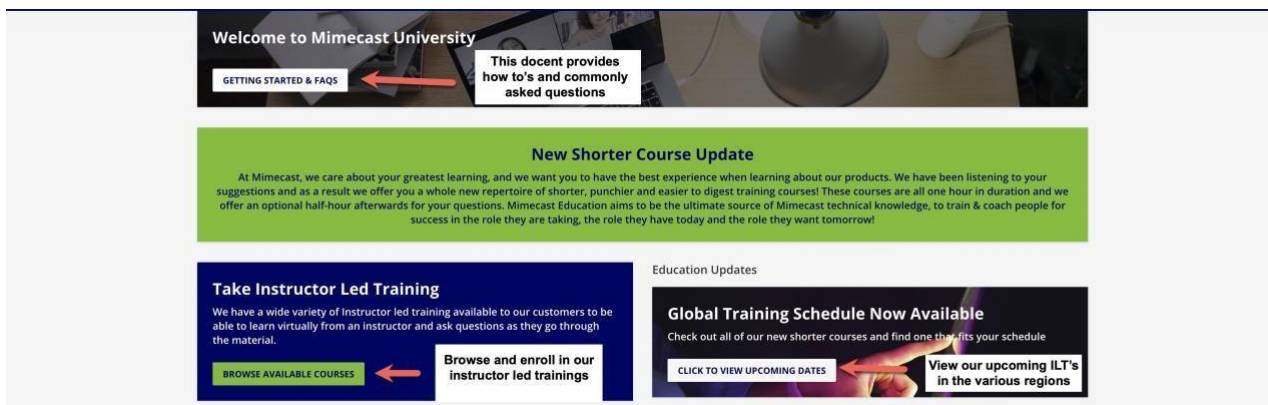
## Mimecast-University

**NOTE:** Visit the [Mimecast Education Knowledge hub](#) on Mimecater Central for quick how-to videos!

### Logging in or creating an account:

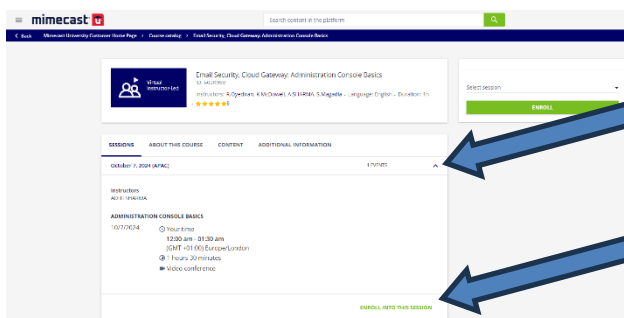
- Administrators can now utilize Single Sign on into Mimecast University, by navigating to [Mimecater Central](#) and selecting any product hub page. At the bottom of the page, you will find a “Get Certified” option, where upon logging in with your grid login, you will be directed to Mimecast University. Select the “Sign into Mimecast U” option with the key icon to have your account created or logged into.
- If you have any questions, email: [mimecastu@mimecast.com](mailto:mimecastu@mimecast.com) and support agent will assist you.

## Navigation



## Course Enrollment

- Select the “Browse available courses” button under the “Take Instructor Led Training” option to view all the training courses available. You could access the applicable link in [Mimecast Education Courses and Certification Tracks](#) - this provides all our courses with descriptions, prerequisites & links to register for the sessions.
- Once you select the course you are interested in, select the suitable session. *Note that there are various sessions running for the same course.*



Make sure to expand, using the arrow on the right to see the session details. The information will be in your time zone.

Review the session details and select “Enroll into this session”. Once you enroll into a session, you will receive an email notification with a calendar ICS file to add it to your calendar.

## Session Information

The screenshot shows the Mimecast user interface. At the top, there is a navigation bar with the Mimecast logo, a search bar, and a 'Usage dashboard' link. Below this, a breadcrumb trail reads: 'Mimecast University HomePage > My Courses and Learning Plans > Email Security, Cloud Gateway: Administration Console Basics'. The main content area displays the course title 'Email Security, Cloud Gateway: Administration Console Basics' and the session date 'Session: October 7, 2024 (APAC)'. A 'Virtual Instructor-Led' badge is visible on the left. On the right, a trophy icon and the text 'This course is not yet completed.' are shown. In the top right corner, there are several icons: a calendar, a link, a person, a group of people, and a settings gear. Two blue arrows point from text boxes below to the person and group of people icons. The text boxes contain the following instructions: 'Click here to change the session' and 'Click here to unenroll from the course'. Below the course title, there are two tabs: 'OVERVIEW' and 'CONTENT'.

## Joining the Session

The screenshot shows a webinar details page. At the top, it says 'SHOW LOCATION'S TIME'. Below that, the date '03/3/2021' is displayed. The webinar title is 'SEC Setup, Administration and Analytics'. Under 'Venue details', the location time is '09:20:00 PM - 10:00:00 PM (America/North\_Dakota/Center | Your time)'. Under 'Video conference details', the my time is '09:20 pm', duration is '0h 40m', and the tool is 'Zoom V2 Webinar'. A red box highlights a green button that says 'Join this session'. A red arrow points from the text 'This button will show here when you are able to join your session.' to the button.

## How to download content

The course content is tied to your course – once enrolled click on the content tab and download the content.

The screenshot shows the Mimecast interface for a course titled 'Email Continuity: Fundamentals'. The session date is '07 April 2021'. A 'Virtual Instructor-Led' badge is present. On the right, a trophy icon and the text 'This course is not yet completed. How would you rate this course? ★★★★★' are shown. In the top right corner, there are icons for calendar, link, person, group of people, and settings gear. Below the course title, there are two tabs: 'OVERVIEW' and 'CONTENT'. A red arrow points from the text 'In the enrolled session, click on content.' to the 'CONTENT' tab. Below the tabs, there is a 'Course Material' section with a red box around it. It contains a file named 'Email Continuity: Fundamentals Student Guide' with a download icon and the text 'File download'. To the right of the file, there is a dropdown menu showing '0 / 1' with an upward-pointing arrow. A red arrow points from the text 'Expand the arrow and download the course content' to this dropdown menu.