Incydr Response Controls

Implement effective, automated response to protect data
without disrupting productivity or burdening security teams

Your response strategy is one of the most critical components to successfully protecting data from insiders. It's inherently difficult because it involves employees, has the potential to take too much of security's time, and has a large impact on your corporate culture.

With the Mimecast Incydr solution, you can respond to the full spectrum of risk in a way that protects data without disrupting employees or burdening analysts. You'll automate response to everyday risks, block the unacceptable ones, and contain insider threats with an approach that:

- Is built so you get ROI from your program – meaning more secure work habits for employees and fewer events for security teams.

- Leverages automation in order to focus your time on insider threats rather than mistakes.

- Factors in the "human element" by empathetically correcting users so they work with you rather than against you.

The right response control for every insider activity – from mistake to threat.

Communicate	Educate	Block	Contain
Set expectations with users on how they should use data and corporate assets. Ideal for: • Reducing the frequency and severity of risky file activity • Ensuring employees know and acknowledge expectations	Deliver tailored, micro-training videos to correct everyday mistakes and low-risk actions. Ideal for: • Automating response to low-risk events • Delivering empathetic correction and ensuring accountability • Changing user behavior to reduce risk over time	Prevent your highest-risk users from sending data to untrusted destinations. Ideal for: • Departing employees, repeat offenders, contractors • Supporting security and compliance frameworks	Ensure insider threats aren't able to damage the business. Ideal for: • Active insider threats • Use during hands-on security investigation

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When you purchase from Mimecast, you get access to a wide range of response controls to address the full spectrum of data risk events..

Feature	Control	Specifications
Communicate	Administrative controls to communicate user expectations	Mimecast provides communication and policy templates, role-based training and more to help you set expectations with users.
Educate	Automated delivery of short, scenario-based training videos	90+ proactive, situational, and responsive videos integrated into Incydr. Sent automatically via alert rules or triggered by an analyst. Delivered via email, Microsoft Teams, or Slack.
Block	Block untrusted web uploads for users on a watchlist Block removable media from mounting for users on a watchlist Block external cloud file sharing for users on a watchlist Block paste events to untrusted locations	Blocks file uploads within web browsers. Includes the option to enable a temporary user-override specific to the user and a given domain. On Windows and Mac. Removable media includes USB, Thunderbolt, SD card, eSATA and more. Available for corporate Microsoft OneDrive, GoogleDrive, and Box. Disables public link creation and sharing to untrusted domains. Blocks pasting of texts or images into untrusted browsers. Includes the option to enable a temporary user-override specific to the user and the given domain
Contain	Revoke cloud file sharing permissions Quarantine endpoint Reduce or remove system access	Available for corporate Microsoft OneDrive, GoogleDrive, and Box. Allows security analysts to unshare files directly within Incydr. Using EDR/XDR solutions. Trigger via Incydr integrations with SOAR or through an Incydr Flow. Using IAM/PAM solutions. Trigger via Incydr integrations with SOAR or through an Incydr Flow.

Customers find Mimecast helps them drive risk reduction in their business in a way that is both more effective and easier to manage than other approaches.

Only with Incydr, you can:

- Automatically send tailored micro-trainings to correct employee mistakes as they happen – driving down event volume and risk to data.
- Contain insider threats and speed investigations, with both integrated case management and access to file contents.
- Block unacceptable data movement without the management burden, inaccuracy, and endpoint impact of content-based policies.

About Mimecast

Secure human risk with a unified platform.
Mimecast's connected human risk management platform prevents sophisticated threats that target human error. By gaining visibility into human risk across your collaboration landscape, you can protect your organization, safeguard critical data, and actively engage employees to reduce risk and enhance productivity.