mimecast®

Incydr™ + Salesforce

Detect when Salesforce reports are downloaded to unmanaged devices

Incydr integrates with Salesforce to monitor when reports are downloaded to both corporate and personal endpoints, securing vital data.

Integration Overview

As one of the market-leading CRM solutions, Salesforce is widely adopted and integral to the success of many organizations. Yet, it also represents a high-risk method of exfiltration since users can export reports with customer data, pricing information, prospect lists, and more to their personal phones and computers. Incydr integrates with Salesforce to detect when reports are exfiltrated to unmanaged devices so you can take quick action.

Features

Exfiltration Detection

Incydr sees when reports are downloaded to untrusted, unmonitored devices such as personal laptops and phones. You won't be alerted when reports are downloaded to managed corporate devices since this represents normal work activity

Comprehensive Report Detail

Quickly determine the sensitivity and scope of report contents by viewing the headers and row count. You can also review the unique report ID

API-Based

Easily authorize monitoring using administrator credentials. Incydr supports both Salesforce Sales Cloud and Salesforce Service Cloud for organizations whose licenses include Salesforce Shield or Real-Time Event Monitoring

Benefits

Protect Confidential Data: Protect confidential and regulated information by ensuring you are alerted when reports are downloaded to unmanaged devices, such as personal laptops or phones

Speed Investigation Time: Quickly assess the risk of events by reviewing all header and row information associated with the export

Simple Deployment: There's no additional network layer technology for security teams to deploy and manage and it works regardless of network, making it perfect for organizations with distributed workforces
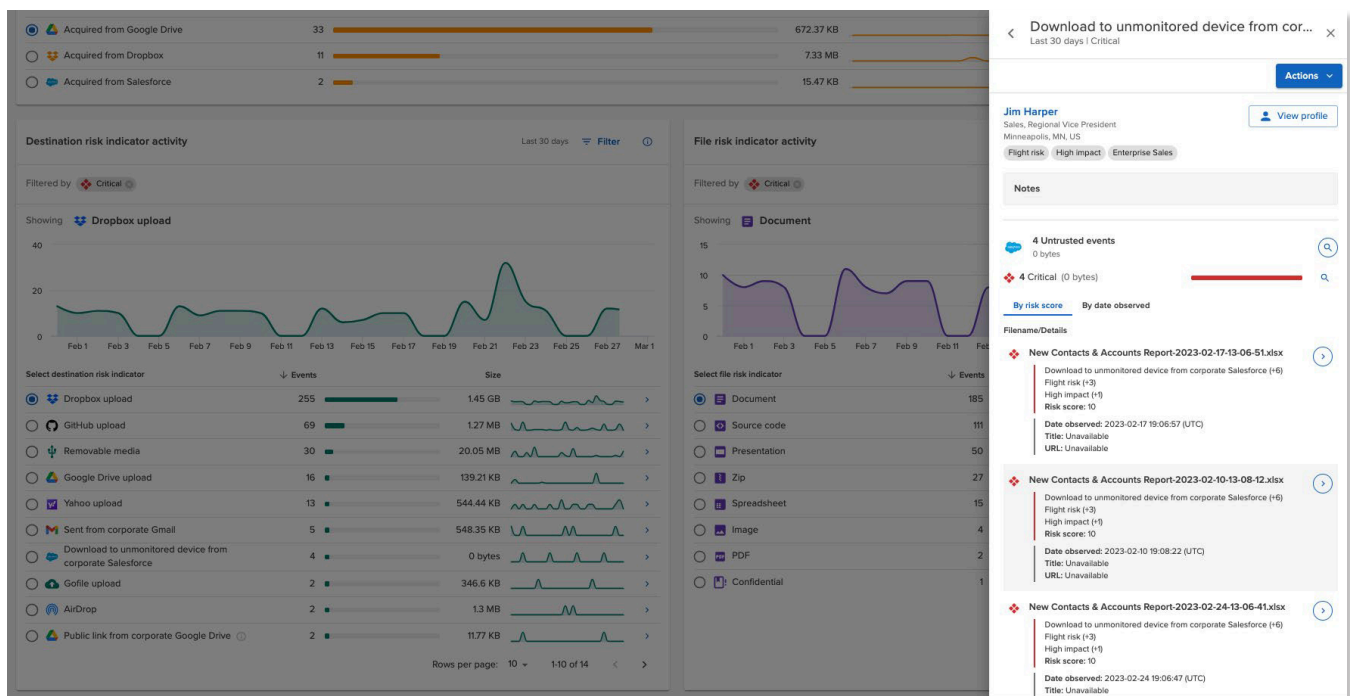
With Incydr, security teams can ensure Salesforce reports are only downloaded to monitored corporate devices. Incydr's Salesforce Exfiltration Detector supports the Salesforce Sales Cloud and Service Cloud products and allows you to protect confidential and regulated information by alerting you to reports downloaded to unmanaged devices.

About Mimecast

Mimecast is an AI-powered, API-enabled connected Human Risk Management platform, purpose-built to protect organizations from the spectrum of cyber threats. Integrating cutting-edge technology with human-centric pathways, our platform enhances visibility and provides strategic insight that enables decisive action and empowers businesses to protect their collaborative environments, safeguard their critical data and actively engage employees in reducing risk and enhancing productivity. More than 42,000 businesses worldwide trust Mimecast to help them keep ahead of the ever-evolving threat landscape. From insider risk to external threats, with Mimecast customers get more. More visibility. More insight. More agility. More security.