

Mimecast University

Course Catalog

Certification Tracks

Email Security Cloud Gateway Essentials	Key Features of Mimecast Email Security Introduction to Administration Console Customer: Accessing and Navigating the Administration Console Dashboard Introduction to Admin roles and Permissions Introduction to Mimecast Authentication Configuring Cloud and Domain Authentication SSO Authentication Overview Configuring 2-step Authentication Mail Flow and Mimecast Integration Introduction to Message Tracking Outbound Traffic: Authorized Outbounds Introduction to Policy Basics and specificity Introducing Core Policies: Blocked Senders Introducing Core Policies: Permitted Senders Introducing Core Policies: Spam Scanning and Greylisting Introducing Core Policies: Anti-Spoofing Policy Introduction to Data Leak Prevention Policies Introduction to DNS Authentication Policy Introduction to TTP: Impersonation Protection Introduction to TTP: Attachment Protection Introduction to TTP: URL Protection Exam: Email Security, Cloud Gateway Essentials Certification
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Email Security Cloud Gateway Fundamentals	Administration Console Basics Connectivity User Management Basic Policy Configuration Gateway Security Policies Fundamentals Data Leak Prevention Policies Fundamentals Attachment Policies Email Continuity Message Center Troubleshooting Targeted Threat Protection Attachment Protection Notifications
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Email Security Gloud Gateway Advanced	Gateway Security Policies Data Leak Prevention Policies Advanced Message Center Part 2 of 2 Targeted Threat Protection (TTP) - Attachment Protection TTP - URL Protection TTP - Impersonation Protection TTP - Internal Email Protection & Threat Remediation Protection Stationary Part 1 of 2 Stationary Part 2 of 2
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Email Security Cloud Integrated	Email Security CI - Audit Logs Email Security CI - Azure Premissios and Exchange Rules and Connectors Email Security CI - Customer Set up Email Security CI - Customer Trial Setup Email Security CI - Data Privacy & Platform Security Email Security CI - Detection Bulk Actions Email Security CI – Homepage Email Security CI - Localization Email Security CI - Manage block and allow lists Email Security CI - Manage local administrators Email Security CI - Microsoft End User Reporting Email Security CI - Policies Email Security CI - Reviewing Reports Email Security CI - Threat Scan Email Security CI - Troubleshooting Guide Email Security CI - Understanding Relationship Strength Email Security CI - Upgrade to Monitor or Protect Mode Email Security CI - Viewing all attacks Email Security, Cloud Integrated Demo Microsoft Teams Protection for Email Security Cloud Integrated Sync & Recover for Email Security, Cloud Integrated
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Awareness Training	Awareness Training Rapid Deployment - Cloud Gateway Awareness Training Part 1 Awareness Training Part 2 Awareness Training - Cloud Gateway vs Cloud Integrated Awareness Training - Knowledge Hub Course Awareness Training - On Demand Awareness Training Efficacy Report Awareness Training for Cloud Integrated - Rapid Deployment Exam: Awareness Training Customer Certification
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Case Review Application	Case Review Application
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CyberGraph	CyberGraph - Level 1 Customer Misaddressed Email Protection CyberGraph - Knowledge Hub Course CyberGraph 2.0 Overview CyberGraph Banner Search - Troubleshooting
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DMARC Analyzer	<p>Brief introduction to DMARC</p> <p>DMARC 2.0 - Aggregate Reports</p> <p>DMARC 2.0 - Deleting a domain</p> <p>DMARC 2.0 - DKIM Explained</p> <p>DMARC 2.0 - DMARC Analyzer Onboarding</p> <p>DMARC 2.0 - DMARC Policies</p> <p>DMARC 2.0 - DMARC Record</p> <p>DMARC 2.0 - DMARC, SPF, DKIM & Alignment</p> <p>DMARC 2.0 - DNS Delegation</p> <p>DMARC 2.0 - Domain Management</p> <p>DMARC 2.0 - Forensic Reports</p> <p>DMARC 2.0 - Introduction to DMARC</p> <p>DMARC 2.0 - SPF Explained</p> <p>DMARC 2.0 - Task Manager</p> <p>DMARC 2.0 - TLS Reports</p> <p>DMARC 2.0 - Understanding the DMARC Analyzer Onboarding Process</p> <p>DMARC 2.0 - Vendor Management</p> <p>DMARC 2.0 - Technical Learning Path - Exam</p> <p>DMARC Analyzer - Dashboard & Report Overview</p> <p>DMARC Analyzer - Knowledge Hub Course</p> <p>DMARC Analyzer Part 2 of 2 - Self Paced</p> <p>Exam: DMARC Analyzer Customer Certification</p>
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Additional Courses & Learning Plans

Mimecast Basics	<p>How to Raise a Case in Mimecast Community</p> <p>Introduction to Administration Console</p> <p>Introduction to Human Risk Management</p> <p>Key Features of Mimecast Email Security</p> <p>Mimecast Community Overview</p> <p>Mimecast for Everyone - Self-Paced</p> <p>Mimecast for MAC</p> <p>Mimecast for Outlook</p> <p>Mimecast for Outlook & Personal Portal</p> <p>Mimecast Human Risk Insights Report</p> <p>Mimecast Human Risk Insights Report: Level 100 Course</p> <p>Mimecast Mobile</p> <p>Mimecast Personal Portal v3</p> <p>Mimecast Solutions</p> <p>Mimecast University Navigation</p> <p>Mimecast's Role in Cybersecurity Landscape</p>
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Incydr - Solutions	<p>Incydr - Agent Management</p> <p>Incydr - Configuration - Alerts</p> <p>Incydr - Configuration – Cases</p> <p>Incydr - Configuration – Environment</p> <p>Incydr - Configuration - Forensic Search</p> <p>Incydr – Configuration Integrations</p>
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Incydr - Configuration - Risk Settings
Incydr - Configuration – Status
Incydr - Configuration - User Activity
Incydr - Overview of Products
Incydr - Product Plans
Incydr - Technical Learning Path – Exam
Incydr - Use Cases
Incydr Human Risk Management Integration

Advanced BEC Protection for Gloud Gateway & Cloud Integrated	Advanced BEC Protection for Cloud Gateway - Technical Enablement Advanced BEC Protection for Cloud Integrated - Technical Enablement
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Archive	Archive for Teams - Knowledge Hub Course Archive Fundamentals - Self Paced
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Aware	Aware 2.0 - Audit Logs Aware 2.0 - Data Hold Overview Aware 2.0 - Data Uploads Aware 2.0 - Demo of role based access control Aware 2.0 - Generative AI Summaries & Ask Aware 2.0 - Integration Overview Aware 2.0 - Retention Overview Aware 2.0 - Role based access control Aware 2.0 - Search & Discover: How to Execute a Search Aware 2.0 - Search & Discover: Processed Search Content Aware 2.0 - Signal: Event Content and Message Context Aware 2.0 - Signal: How to bulk export Aware 2.0 - Signal: Setting up a rule and policy Aware 2.0 - Spotlight: Custom Reporting Tab Aware 2.0 - Technical Learning Path – Exam Aware 2.0 - User Data removal Aware 2.0 Fundamentals - Data Management Aware 2.0 Fundamentals - GCI Platform integration & configuration Aware 2.0 Fundamentals - Search and Discover Aware 2.0 Fundamentals – Signal Aware 2.0 Fundamentals – Spotlight
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Brand Exploit Protect	Brand Exploit Protect (BEP) - Solution Overview Brand Exploit Protect - Knowledge Hub Course
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Collaboration Security	Collaboration Security for Email Security CG - Technical Enablement Collaboration Security - Initial Configuration Collaboration Security - Protection for MS Teams Collaboration Security - Protection for SharePoint & OneDrive
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Human Risk Command Center	Human Risk Command Center Human Risk Command Center & Adaptive Policy Handling
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Engage	Mimecast Engage - Cloud Gateway vs. Cloud Integrated Mimecast Engage - Rapid Deployment Cloud Gateway Mimecast Engage – Scorecards
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Mimecast Engage - Technical Certification (*includes Engage Introduction, Prerequisites, Logging In, General Settings, Program Overview, Email Template Reminders, Training Queues & Content Library, Custom MOdules, Phishing Overview, Campaigns & SAFE Phish, Behavioral Nudges, Slack Nudges, Reporting & Insights, Human Risk Dashboard, Cloud Gateway vs. Cloud Integrated*)
Mimecast Engage Sensitive Data Handling Nudges
Mimecast Engage Slack Nudges
Mimecast Engage, Email Security, Incydr, and Human Risk Dashboard Demo

Technology Alliances & Integrations	101 - Cybersecurity Ecosystems 102 - Technology Alliances: Mimecast Integrations 104 - Technology Alliances: Engaging 105 - Technology Alliances: Engaging on Other Integrations 201 - Technology Alliances: How to set up Integrations with Mimecast - API 1.0 203 - Technology Alliances: Learn about the Testing Tools and API Possibilities across the Mimecast Platform 204 - Technology Alliances: How to set up integrations with Mimecast - API 2.0 Crowdstrike Human Risk Management Integration Microsoft Defender for M365 - Human Risk Management Integration Microsoft Entra ID Human Risk Management Integration Microsoft Purview Integration Microsoft Teams Protection for Email Security Cloud Integrated MSFT Attack Simulation Human Risk Management Integration Okta Human Risk Management Integration Palo Alto Networks Cortex XDR - Human Risk Management Integration SentinelOne Human Risk Management Integration Setting Up Azure Directory Sync Setting up Journaling with Microsoft 365 Zscaler Threat Share Integration
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