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How well is South Africa's public sector protected from email-borne attacks?

Key Findings

The impact of the pandemic on security

79% say attacks have become more sophisticated since the start of the pandemic

79% say email traffic to their organisation has increased substantially in the last year

7/10 say cybersecurity issues involving email have increased

61% have **accelerated their digital transformation**, with the purpose of being better protected against cyberattacks

Third party solutions are essential for cyber resilience

95% deploy third party security solutions for email to increase their overall resilience

73% agree their email platform is the core of their organisation's cybersecurity defences

47% Nearly half believe there is a need for additional email security solutions

Decision makers therefore display high levels of confidence in their email security stacks:

79% say they can identify and stop most cyberattacks before they breach the email perimeter

9/10 believe they can identify and counter the attack before it does further damage to their network

77% of organisations say they would be able to recover email data within 24 hours following a successful breach

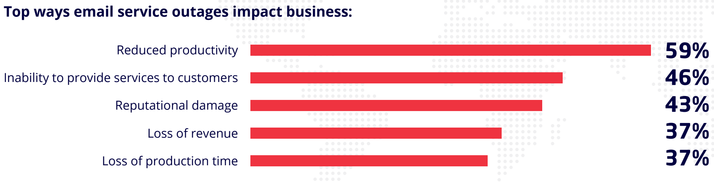
36% **don't trust their native email platform security** to stop all cyberattacks

The importance of continuity in delivering services

3.8 the average number of outages a year

78% have an outage more than once a year

Top ways email service outages impact business:



Employee awareness is key

27% Over 1/4 **aren't confident that employees are sufficiently trained** to identify email-based cyberattacks

65% agree **employees are the organisation's biggest vulnerability** when it comes to cybersecurity

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