

Cushman & Wakefield ensures customer and employee data is secure

Summary

Cushman & Wakefield is a leading global commercial real estate service company, with 53,000 professionals across 400 offices in 60 countries. As a large organization with a high volume of collaboration with external clients, it is vital that their most important and critical communication tool - email - is protected for insider risk and external risk.

The efficient implementation of Mimecast's Cloud Gateway offered Cushman & Wakefield the protection it needed to ensure customer and employee data is safe and secure. The use of AI, especially via CyberGraph has positively impacted employees, giving them extra awareness of potential signs to phishing emails during a time when social engineering is at an all-time high.

Key Takeaways

Challenge

Securing the email and collaboration of over 53,000 of employees, across a wide range of technology, from corporate issued laptops, a mix of personal and corporate phones or tablets, and even on computers not corporately issued, that belong to clients and or other providers.

Cushman & Wakefield chose to use the **AI-powered Human Risk Platform by Mimecast** to address its email and human security needs.

Outcomes

Mimecast enabled Cushman & Wakefield to achieve a high level of email and collaboration security, operational agility, and user empowerment, all while supporting the company's global scale and dynamic business environment. The partnership resulted in tangible improvements in threat protection, business continuity, and employee productivity.



About Cushman & Wakefield

Cushman & Wakefield (NYSE: CWK) is a leading global commercial real estate services firm for property owners and occupiers with approximately 53,000 employees in nearly 400 offices and 60 countries.



About Mimecast

Mimecast is a global cybersecurity provider, redefining how organizations secure human risk through precision-engineered AI, powered by AWS. Its AI-powered, API-enabled connected human risk platform protects organizations from the spectrum of cyber threats.

Benefits

Mimecast provided Cushman & Wakefield with robust, comprehensive email and collaboration security, protecting over employees worldwide from millions of cyber threats annually. Its scalable, cloud-based platform allowed the company to easily add users and adapt during mergers and acquisitions without complex migrations or disruption. Features like CyberGraph delivered real-time, color-coded alerts to employees, improving their awareness and confidence in handling email threats while saving them time. Additionally, the partnership with Mimecast brought expert support and collaboration, ensuring that security solutions evolved alongside business needs.

Outcomes

As a result, Cushman & Wakefield dramatically reduced the number of threats reaching their users, minimizing the risk of breaches and safeguarding business operations. Mimecast's generative AI powered automation and actionable intelligence allowed employees to stay focused on their core work, boosting productivity and reducing the burden of security concerns. The ease of integrating new users and rebranding communications supported seamless organizational growth and brand consistency. Enhanced security reporting also provided valuable insights and benchmarks, helping leadership understand ongoing improvements and the overall impact of their security investments.

Cushman & Wakefield demonstrated clear ROI and cost savings to the board by showing how Mimecast blocked millions of threats, reduced employee time spent on suspicious emails, and streamlined IT operations. The security value was evident in fewer potential breaches, efficiency gains through automation, and scalable protection—all strengthening business resilience and executive confidence in their security investments.

Mimecast Powered by AWS

Mimecast's AI-powered integrated Human Risk Management Platform blocks advanced human threats that legacy security misses and reduces human risk across organizations. With complete deployment flexibility, and over 300+ integrations including those with security industry leaders such as CrowdStrike, Okta, Netskope, SentinelOne and Zscaler, Mimecast is trusted by over 42,000 customers.

Built on AWS, Mimecast uses native AWS services such as AWS Trainium, Amazon Sagemaker, and generative AI models via Amazon Bedrock to help deliver industry leading security.

Mimecast solutions are available on the AWS Marketplace and has the "Deployed on AWS" badge.

"Mimecast does a great job in protecting us, finding those threats, stopping millions of threats in a given 12-month period of time. I don't look at them as just a vendor. I look at them as a true partner."

Eric Hart
Global CISO

"I will take the protections we have here with Mimecast over anybody. From all the different things we've seen it stop and that our end users never get to that. It saves them time and effort, as well as allowing them to focus on the things that they should be for their business"

