

# End User Applications

*Optimize employee productivity and self-service*

**Mimecast apps help employees work smarter and respond more quickly no matter whether they're in the office or on the move. Intuitive and fully featured, they allow employees to access and share information, and stay secure while ensuring administrators retain full control.**

Email is a core business application and remains the number one form of business communication. Employees demand always-on access to email and the information it holds, and IT departments have a responsibility to protect the organization and its staff against advanced security threats. Mimecast's apps play a key role in delivering the experience employees expect and supporting IT in safeguarding the enterprise.

Delivering ubiquitous secure access to archived information, an always-on inbox and security features, Mimecast's suite of productivity apps include an add-in for Outlook for Windows, native iPhone, iPad, Android, BlackBerry and Windows Phone apps, an app for Mac users and a secure web app. All Mimecast apps are included as standard.

## KEY BENEFITS

- Rapid archive search for any email sent or received – backed by a 7 second search SLA.
- Self-service recovery of archived information.
- Access and send email during primary mail server outages and communication interruptions.
- Employees can report spam, manage unsolicited and held messages, and apply added secure message delivery to outbound mail.
- Intuitive self-service tools with a consistent experience across all devices helps reduce IT and helpdesk overheads.
- Central administrative setup and access management by group or individual.

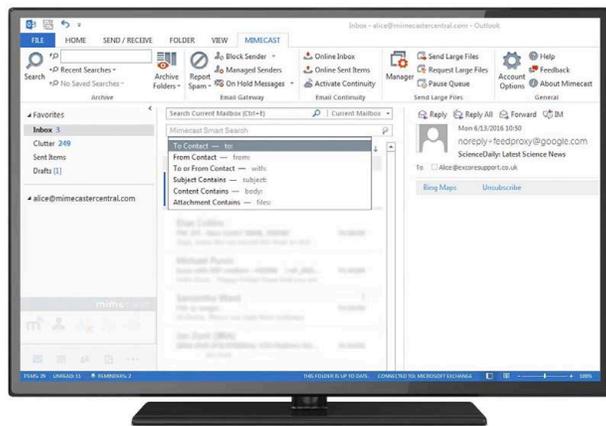
## Secure by design

- Mimecast for Outlook add-in for Windows and Mimecast for Mac are deployed centrally through existing tools
- Mimecast Mobile can be deployed via Mobile Device. Management solutions or directly from app stores by employees
- Mimecast Personal Portal (web app) is available through any desktop and web browser
- Application settings are managed centrally to allow or block access to apps and features
- App authentication is via network passwords or Mimecast cloud password. All apps include two-step authentication

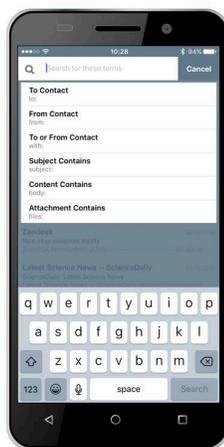
## Watch the End User Apps video

Learn more about how Mimecast apps allow employees to be more productive no matter where they are.

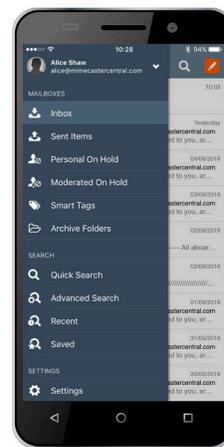
**WATCH NOW**



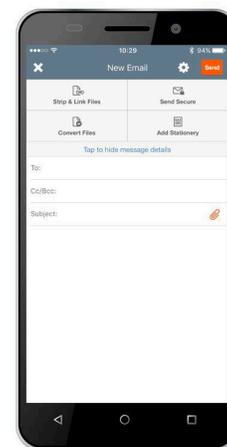
**Outlook Add-in Ribbon & Smart Search**



**Archive Quick Search**



**Mobile Menu**



**Secure Sending Options**

## Secure by design

Mimecast's suite of apps are highly secure to ensure only authorized access. Authentication is through Single Sign On (SSO) using employee's network (domain) password or a Mimecast cloud password. Two-step authentication adds another layer of control and mobile apps require a passcode to be created. iOS device users can also use TouchID if supported on their device.

Employees can also manage their quarantine and block lists and add extra security to outbound messages, including the ability to expire messages or prevent forwarding and printing.

## Access any email sent or received

Employees can use Mimecast apps to access their archive at any time. Quick and more advanced search options are available to help find information faster. All inbound, outbound and internal mail is retained and can be rapidly accessed, along with attachments. In fact, searches from apps are backed by a 7 second search SLA. IT can reduce the burden on mail systems by removing older messages, knowing that employees can access them easily through Mimecast.

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## Always-on email

Downtime happens, whether it's planned or a result of system or communications failure, cloud email outages or platform migrations. Mimecast apps deliver uninterrupted email access to employees if primary systems are unavailable. That means they can see all incoming mail, their historical mail, send and forward messages as normal, and even manage their hold queues – from anywhere on any device. With Mimecast for Outlook, they may not even realise that email is down.

Mimecast is a cybersecurity provider that helps thousands of organizations worldwide make email safer, restore trust and bolster cyber resilience.

[www.mimecast.com](http://www.mimecast.com)