

Brand Exploit Protect (BEP) Service Sub-Processors

Mimecast has contracted with certain third parties, as well as Mimecast affiliates, to act as sub-processors in assisting us to provide our services to you. A sub-processor is a data processor who processes certain data (which may contain personal data) as part of the services. This page identifies these third-party sub-processors and the assistance they provide to us for BEP Service.

It is important to note that security and personal privacy is of utmost importance to us. Accordingly, we impose data protection terms on sub-processors that we work with to maintain high security and to enforce data privacy. Details of our data processing policies in relation with the sub-processors we work with can be found in the Mimecast Data Processing Addendum.

This list of Mimecast’s sub-processors was last updated in August 2024.

SUB-PROCESSOR	PROCESSING LOCATION	REASON FOR PROCESSING
Twilio, Inc.	United States	Authentication and authorization (Extension for Auth0 – SMS for 2FA login)
Okta, Inc. (Auth0)	European Union	Authentication and authorization
Google GCP	Belgium	Cloud Service Provider
Grexit, Inc. (Hiver)	United States	Case management platform for customer support
Outsourced Quality Assured Services, Inc	Philippines	Providing Support for Customer takedown requests