

Mimecast helps protect the most vulnerable for Haileybury

In 2023, Mimecast prevented 22,998 risks to Haileybury including:

59,267

Spam emails blocked.

18,355

Impersonation attacks stopped.

531

Malware attacks detected & rejected.

118

Attachments blocked.

3,994

URL's blocked.

“

Mimecast is by far one of the best email protection programs out there.”

Faizul Zakaria, Director of Information Communication Technology at Haileybury

Business case

Like every school, Haileybury stores a vast amount of information about their organisation as well as community. This makes it a target like any other business with potentially long-lasting effects. To safeguard its data and community, including its students, Haileybury looked to protect one of its most critical risk areas by deploying Mimecast as its email security platform.

Results

Since implementing Mimecast's email security products, Haileybury has experienced a significant reduction in phishing attempts, malicious attachments, and harmful links, along with a substantial decrease in spam. The user-friendly platform and comprehensive range of resources have also streamlined operations – for example, the elimination for extensive staff training sessions to understand the security notifications when they open and read their email. Most importantly, the enhanced security measures ensure the safety and protection of their students.



In terms of the engagement and effectiveness of Mimecast make it the top choice. It's easy to use and is especially beneficial for a K-12 school environment."

Faizul Zakaria, Director of Information Communication Technology at Haileybury

Overview



HAILEYBURY

Protecting children from complex attacks

In his four years at Haileybury, Faizul Zakaria, Director of Information Communication Technology, has seen just how important managing cybersecurity has become. As the frequency and complexity of cyber attacks continue to rise, protecting the school and its students has become increasingly challenging. "Haileybury has observed a worrying increase in user account compromise attempts since January 2020. We've seen cybersecurity become the number one issue of safety with children."

The increased attacks are due to the fact that, like every other school, Haileybury stores a lot of information, which includes personally identifiable information that is always an attractive target for hackers. But schools face special concerns beyond being a trove of data. They're dealing with children. This means they have a heightened responsibility and duty of care.

In order to protect its most vulnerable, Haileybury needed to protect the most commonly used risk vector in its organisation, namely spam and phishing. "One of the easiest attack vectors to compromise is still through emails. Schools are not immune to the high volume of spam emails like any organisation. Spam emails are quite a big problem for us because you become desensitised by spam and one day you might just click on a bad link and that's it."

To protect their email attack vector, Haileybury sought an email security provider that was not only fit for purpose but could deliver tangible results. With Mimecast, they found the ideal solution.

Effective and easy to use

To tackle their security challenges, Haileybury has formed a long-standing partnership with Mimecast – one that started back in 2019, and involves the use of Email Security, Internet Email Protect and Browser Isolation, among other tools. By leveraging these tools, Haileybury has seen a marked reduction in spam and email threats. As Faizul says, "When we went with Mimecast, those types of emails significantly reduced. We received feedback from our executives and teachers saying they rarely see spam emails hitting their inbox now."

It wasn't just spam reduction that Haileybury gained by working with Mimecast. "In terms of phishing prevention, we've tried different providers, we did a proof-of-concept with a bunch of other providers, but Mimecast still came up on top in terms of being able to stop phishing and spoofing attacks."

It wasn't just that the product worked that made it so useful for Haileybury. It was also easy to use. "In terms of the engagement and effectiveness of Mimecast make it the top choice. It's easy to use and is especially beneficial for a K-12 school environment."