

# DMARC Analyzer Service Processing Details

If you are purchasing DMARC Analyzer as part of a bundle with our Email Security Services, [click here](#) for the applicable Processing Details.

## Categories of Data Subjects

Personal Data stored and processed in the provision of Mimecast Services may include data related to the following categories of Data Subjects:

- Employees, freelancers and contractors of the Data Controller;
- Permitted Users and other participants from time-to-time to whom the Data Controller has granted the right to access the Services in accordance with the Agreement;
- End user customers of Customers of the Data Controller and individuals with whom those end user customers communicate by email and/or other messaging service; and/or
- Service providers of the Data Controller.

## Categories of Personal Data

The Personal Data processed concern the following categories of data:

- Personal details, names, usernames, passwords, email addresses; and/or IP addresses;
  - Personal data derived from the use of the Services such as records and business intelligence information.
-

- Personal Data within email and/or messaging content which identifies, or may reasonably be used to identify, Data Subjects; and/or
- Personal Data included within metadata including, but not limited to, the following fields: sent, to, from, date, time, subject, URL, and/or IP address

### **Special Categories of Data (If Appropriate)**

The Personal Data Processed concern the following special categories of data:

No sensitive data or special categories of data are intended to be Processed but may be contained in the content of or attachments to email, files and/or other messages.

### **The frequency of Processing (e.g., whether the data is processed on a one-off or continuous basis).**

Continuous and ongoing

### **Nature and Purpose of the Processing**

The Personal Data Processed will be subject to the following basic Processing activities:

Provision of Services. Personal Data will be Processed in accordance with the Data Controller's Instructions.

Support. Technical support, issue diagnosis and error correction to ensure the efficient and proper running of the systems and to identify, analyze and resolve technical issues both generally in the provision of the Services and specifically in answer to a customer query. This operation relates to all aspects of Personal Data Processed but will be limited to metadata where possible by the nature of any request.

---

Threat Detection. As part of the Services, Mimecast Processes certain data reasonably identified to be malicious, including, without limitation, data which may perpetuate data breaches, malware infections, cyberattacks or other threat activity (collectively, "Threat Data"). Mimecast Processes Threat Data primarily through automated processes and may share limited Threat Data with third parties within the cybersecurity ecosystem for the purpose of improving threat detection, analysis and awareness. Threat Data is not Customer Data but may include Personal Data.

Development and Improvement of Services. Primarily through automated pattern recognition designed to develop and improve the efficacy and accuracy of our machine learning algorithms within Services, Mimecast Processes Machine-Learning Data that may include Customer Data and other data that describes and/or gives information about Customer Data. "Machine-Learning Data" includes but is not limited to metadata, files, URLs, derived features, and other data. These machine-learning algorithms are hosted by Mimecast and/or ThirdParty Subcontractors. The output of these machine learning algorithms is owned by Mimecast. Mimecast does not share Machine-Learning Data with Third Parties.

### **Duration of the Processing**

The Personal Data Processed by Data Processor will be Processed for the duration of the Agreement.

---