



Mimecast Advanced Implementation

Mimecast's Implementation Services focus on delivering the maximum value for you, in the shortest time possible, so that you can take full advantage of the products that you have purchased.

OUR EXPERTISE:

- Tens of thousands of successful implementations globally
- Best practices developed across a multitude of customer organizations
- Staffed with Mimecast experts who truly understand the enterprise email ecosystem



Advanced Implementation

Complex Environment & Advanced Features



Description of Implementation

An Advanced implementation sees a professional services consultant and a project manager assigned to the engagement. This Mimecast Engineer will manage and advise on all Mimecast-specific setup and configuration via scheduled calls and remote sessions, including legacy policy review and migration. The implementation will be managed using a shared project plan, with weekly status updates and knowledge transfer to the customer at each milestone. Customers with complex requirements such as distributed administration, archiving, eDiscovery and end-user app set-up will be supported.

Mimecast's Advanced Implementation allows you to work with your Mimecast Engineer to help create the implementation experience you envision. Coupled with your Success Management Plan, your Advanced Implementation ensures a smooth transition to Mimecast with maximum acceleration to value.

To be completed within 60 days of the project kick-off, depending on the scope.

Implementation stages

With ongoing & scheduled administrator training & knowledge transfer



What is included in Advanced Implementation?

- Named Professional Services Consultant & Project Manager
- Consultation with PS Consultant to generate a customized implementation checklist and project plan
- Custom Statement of work
- End-user applications set-up
- eDiscovery session (If Archiving is added)
- Legacy policy mapping and migration
- Scheduled remote sessions to complete onboarding tasks
- Implementation completion review for sign-off and review

Customer responsibilities

- Ability to make necessary internal infrastructure changes including (but not limited to); DNS records, environmental mail routing configurations and firewall changes.
- Knowledge of your local email infrastructure (Exchange, O365, GApps, etc) as well as Directory Services (Active Directory, Azure, etc). (Exchange, O365, GApps, etc) as well as Directory Services (active Directory, Azure, etc).