Aware Services Sub-Processors

Mimecast has contracted with certain third parties, as well as Mimecast affiliates, to act as sub-processors in assisting us to provide our services to you. A sub-processor is a data processor who processes certain data (which may contain personal data) as part of the services. This page identifies these third-party sub-processors and the assistance they provide to us for Aware services.

The following Aware services are covered under this document:
- Signal
- Spotlight
- Search and Discover
- Data Management Applications

It is important to note that security and personal privacy is of utmost importance to us. Accordingly, we impose data protection terms on sub-processors that we work with to maintain high security and to enforce data privacy. Details of our data processing policies in relation with the sub-processors we work with can be found in the Mimecast Data Processing Addendum.

This list of Mimecast's sub-processors was last updated in August 2024.

SUB-PROCESSOR	PROCESSING LOCATION	REASON FOR PROCESSING
Microsoft Azure	United States	Aware platform hosting and infrastructure data center provider
Amazon Web Services, Inc.	United States	Data science model development and evaluation data center provider
Okta, Inc. (Auth0)	United States	Authentication/Authorization provider for the Aware Platform
iMerit, Inc.	India	Data labeling team