# **Mimecast Accessibility Conformance Report** **Revised Section 508 Edition**

**(Based on VPAT**® **Version 2.4Rev)**

## Name of Product/Version: DMARC Analyzer

## Report Date: 7th March 2024

## Product Description:

DMARC Analyzer enables customers to monitor and secure their email domains with DMARC (Domain-based Message Authentication, Reporting & Conformance) and other email related techniques and standards. The software suite collects DMARC reports and empowers customers with additional features to deploy a DMARC policy in a user-friendly way.

## Contact Information:

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## Notes:

Evaluation based on testing pages: domains, add domain(s) and DMARC record check.

## Evaluation Methods Used:

DMARC Analyzer was evaluated using Chrome and Safari on MacOS laptop. Methods included manual, automated and assistive technology testing. Automated testing tools included browser extensions aXeCore and ARC Toolkit. Assistive technologies included VoiceOver with Safari.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211)  | Level A (Yes)Level AA (Yes)Level AAA (No) |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines)  | (Yes) |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

* Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
* Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### Table 1: Success Criteria, Level A

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Partially Supports  | Web: Informative icon representing IP address is missing alternative text.Graphs missing text alternative.  |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Not Applicable | Web: There is no video or audio content. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Not Applicable | Web: There is no video or audio content. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Not Applicable | Web: There is no video or audio content. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Partially Supports | Web: Headings are marked up, but their levels do not create a logical structure. Some labels are not programmatically associated with their form control. |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports | Web: Content is in a meaningful sequence. |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports | Web: Instructions do not rely on sensory characteristics. |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Partially Supports | Web: The active menu item in the navigation relies on color.  |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Not Applicable | Web: There is no audio content.  |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Partially supports | Web: Multiple interactive elements do not receive keyboard focus:* Profile menu button
* Accordion buttons
* Switch buttons
* Date dropdowns

Tooltip content which only appears on mouse hover cannot be accessed by keyboard. |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports | Web: There are no keyboard traps. |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Partially Supports | Web: Error text for some required fields rely on the browser-supplied error text, which appears for a limited time.  |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports | Web: There is no moving content. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports | Web: There is no flashing content. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non-web docs
 | Web: Does Not Support | Web: No skip mechanism for repeated content.  |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports | Web: Each page has descriptive page titles that describe their purpose. |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Partially Supports | Web: Help guide dialogs displayed after activating a button are last in the focus order. |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports | Web: Links are purposeful and describe their destination. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports | Web: Each page’s language is programmatically determined.  |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports  | Web: There is no change of context on focus.  |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Partially Supports | Web: Keyboard focus is reset when adjusting the controls of some form controls within tables.  |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports | Web: Errors are described in text. |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Partially Supports | Web: Some form controls within tables, such as controls for rows per page, do not have a visible label. |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Partially Supports | Web: Tab component marked up with ARIA nested elements in an invalid way. |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Partially Supports | Web: Navigation menu icon buttons do not have accessible names when collapsed. Expanding the menu exposes the programmatic names.Instances of icon buttons missing programmatic name and roles. |

### Table 2: Success Criteria, Level AA

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Not Applicable | Web: There is no audio or video content.  |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Not Applicable | Web: There is no audio or video content.  |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Partially Supports | Web: Some instances of text do not meet minimum contrast requirements, these are:* Text within main navigation
* Active menu item within navigation
* Colored text
* Primary buttons

Buttons within help guide |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports | Web: Text resizes without loss of content up to 200% zoom. |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports | Web: There are no images of text. |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA)Also applies to:Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non-web docs
 | Web: Supports | Web: There are multiple ways of navigating the website. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Partially Supports | Web: Some headings are ambiguous and don’t describe the content below. |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Partially Supports | Web: Checkboxes and help icon buttons do not have a focus indicator. |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports | Web: There is no content that differs in language from the main language. |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA)Also applies to:Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non-web docs
 | Web: Supports | Web: Navigation is consistent. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA)Also applies to:Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non-web docs
 | Web: Supports | Web: User interface components are consistently identified. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Partially Supports | Web: Possible solutions are known for domain names but are not described to the user if the domain name is invalid.  |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA)Also applies to:Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports | Web: There are error prevention techniques. |

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/ict/#chapter-3-functional-performance-criteria) (FPC)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | Web: Partially Supports | Web: Majority of functionality is operable without vision. However, as noted in **1.1.1 Non-text Content**, **1.3.1 Info and Relationships**, **2.1.1 Keyboard** and **4.1.2 Name, Role, Value**, there are instances of interactive components which do not receive focus, missing programmatic names, or not programmatically determined in a logical or meaningful way. |
| 302.2 With Limited Vision | Web: Partially Supports | Web: Majority of functionality is operable with limited vision. However, as noted in **1.4.3 Color Contrast (Minimum)**, there are instances of text with lower than minimum text color contrast. |
| 302.3Without Perception of Color | Web: Partially Supports | Web: Majority of content is understandable without perception of color. However, as noted in **1.4.1 Use of Color,** the navigation menu uses color to identify the currently selected menu item. |
| 302.4Without Hearing | Web: Supports | Web: The product does not require hearing.  |
| 302.5With Limited Hearing | Web: Supports | Web: The product does not require hearing.  |
| 302.6Without Speech | Web: Supports | Web: The product does not require speech. |
| 302.7With Limited Manipulation | Web: Partially Supports | Web: Majority of content is operable with limited manipulation. However, as noted in **2.1.1 Keyboard**, **2.4.3 Focus Order** and **2.4.7 Focus Visible**, there are instances of user interface components that do not receive keyboard focus, components in an illogical focus order or absent of a visible focus indicator. |
| 302.8With Limited Reach and Strength | Web: Partially Supports | Web: Majority of content is operable with limited manipulation. However, as noted in **2.1.1 Keyboard**, **2.4.3 Focus Order** and **2.4.7 Focus Visible**, there are instances of user interface components that do not receive keyboard focus, components in an illogical focus order or absent of a visible focus indicator.  |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Web: Partially Supports | Web: Product relies on prior technical knowledge, but with majority of the user interface individually understandable. However, as noted in **2.2.1 Timing Adjustable**, **2.4.3 Focus Order**, **2.4.2 Page Titled**, **3.3.2 Labels or Instructions** and **2.4.6 Headings and Labels**, there are areas of the site which may be difficult to use for people with limited language, cognitive and learning abilities.  |

### Chapter 4: [Hardware](https://www.access-board.gov/ict/#chapter-4-hardware)

Notes: Not Applicable.

### Chapter 5: [Software](https://www.access-board.gov/ict/#chapter-5-software)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.0 AA** | See WCAG 2.x section | See information in WCAG 2.x section |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/ict/#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | The product is not platform software. |
| 502.2.2 No Disruption of Accessibility Features | Supports | The product does not disrupt accessibility features.  |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | Not applicable to web. |
| 502.3.2 Modification of Object Information | Not Applicable | Not applicable to web. |
| 502.3.3 Row, Column, and Headers | Not Applicable | Not applicable to web. |
| 502.3.4 Values | Not Applicable | Not applicable to web. |
| 502.3.5 Modification of Values | Not Applicable | Not applicable to web. |
| 502.3.6 Label Relationships | Not Applicable | Not applicable to web. |
| 502.3.7 Hierarchical Relationships | Not Applicable | Not applicable to web. |
| 502.3.8 Text | Not Applicable | Not applicable to web. |
| 502.3.9 Modification of Text | Not Applicable | Not applicable to web. |
| 502.3.10 List of Actions | Not Applicable | Not applicable to web. |
| 502.3.11 Actions on Objects | Not Applicable | Not applicable to web. |
| 502.3.12 Focus Cursor | Not Applicable | Not applicable to web. |
| 502.3.13 Modification of Focus Cursor | Not Applicable | Not applicable to web. |
| 502.3.14 Event Notification | Not Applicable | Not applicable to web. |
| 502.4 Platform Accessibility Features | Not Applicable | Not applicable to web. |
| [***503 Applications***](https://www.access-board.gov/ict/#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Supports | Product allows users to apply custom preferences. |
| 503.3 Alternative User Interfaces | Not Applicable | Not applicable to web.  |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | There is no video or audio content.  |
| 503.4.2 Audio Description Controls | Not Applicable | There is no video or audio content.  |
| [***504 Authoring Tools***](https://www.access-board.gov/ict/#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing  | See [WCAG 2.x](#_WCAG_2.x_Report) section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | The product is not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | The product is not an authoring tool. |
| 504.3 Prompts | Not Applicable | The product is not an authoring tool. |
| 504.4 Templates | Not Applicable | The product is not an authoring tool. |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/ict/#chapter-6-support-documentation-and-services)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| ***601.1 Scope*** | Heading cell – no response required | Heading cell – no response required |
| [***602 Support Documentation***](https://www.access-board.gov/ict/#602-support-documentation) | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Not Applicable | No accessibility and compatibility features to document. |
| 602.3 Electronic Support Documentation | See [WCAG 2.x](#_WCAG_2.x_Report) section | See information in WCAG 2.x section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not Applicable | No documentation in non-electronic format. |
| [***603 Support Services***](https://www.access-board.gov/ict/#603-support-services) | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Not Applicable | No accessibility and compatibility features to document.  |
| 603.3 Accommodation of Communication Needs | Supports | Raise support case form presented in an accessible fashion.  |

## Legal Disclaimer (Mimecast)

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