

Exam Prep Guide - Email Security, CG Fundamentals

About the Technical Certification Program

The Mimecast Technical Certification program is an industry standard in excellence that will help validate your level of skill and knowledge of specific Mimecast products and services. The program is designed to enhance your professional credibility by providing quantifiable proof of skills and knowledge. The exams focus on the practical application of knowledge of Mimecast solutions required by specific roles.

Email Security, Cloud Gateway Fundamentals Certification

The purpose of this certification is to ensure those completing it:

- Understand the fundamentals of navigating and configuring the Mimecast Email Security, CG platform.
- Understand which policies are available to you by default, what they are used for and how they are configured.
- Understand how to utilize the Mimecast platform to keep email flowing even when primary messaging systems are unavailable using our Continuity services.
- Understand how to access account analytics, reporting, and how to configure service alerts and notifications.

Certification Requirements

The Certification includes an interactive simulation at the start. This ensures candidates showcase hands-on experience with the platform before progressing. Access to the scored questions is granted only after successful completion of the simulation, reinforcing practical application as a prerequisite for assessment. This part of the certification process is designed to evaluate your hands-on skills in using the Mimecast administration console.

Key points of the Simulation:

- **Preparation recommended:**
We strongly suggest that you attend our instructor-led courses before attempting the simulations. These courses provide essential knowledge and skills that will help you succeed in the simulations and overall certification. Please have a look at our E-mail Security, Cloud Gateway Fundamental Certification Preparation Guide to ensure that you are fully prepared for this exam. You are welcome to attend any of our live training sessions from our Education Course Listing.
- **Flexible and supportive approach:**
The simulations are not graded or timed, allowing you to focus on learning and completing the tasks without added pressure, however you will need to successfully perform the tasks to proceed. Feel free to work in the administration console during the simulations to help you along the way.
- **Unlimited attempts:**
There is no limit to the number of times you can attempt the simulations. If you don't succeed on the first try, you can review, practice, and try again until you are confident in your abilities.

- **Unlocking the final exam:**

Successfully completing the simulations will unlock the final exam which is graded. Passing this exam is the final step in earning your certification.

The Graded Exam:

There are 50 questions, and you have 60 minutes to complete all the questions.

- You will have 2 attempts at this exam.
- You will be required to answer every question.
- You will not be able to submit the exam until all questions have been answered.
- You cannot save the test and resume it in another session.

You must achieve a minimum of 80% to successfully pass this exam. If you fail the exam the first time, you will only have one more attempt before you will have a mandatory waiting period of 24 hours, at that time you can retest.

Exam Details

Simulation	3 different segments
Number of Questions	50 questions
Time Limit	60 minutes
Pass Rate	80%
Exam Access	Exam: Email Security, Cloud Gateway Fundamentals Customer Partner Employee

Suggested Training and Documentation

To supplement your learning in preparation for the exam, we recommend enrolling and completing the recommended eLearning for this certification. The training can be accessed in Mimecast University. [Mimecast Education Courses and Certification Tracks](#) provides a list of all our courses with descriptions, prerequisites & links to register for the sessions.

- Administration Console Basics
- Connectivity
- User Management
- Basic Policy Configuration
- Gateway Security Policies
- Data Leak Prevention Policies
- Attachment Policies
- Email Continuity

Please note the student guides are available when accessing the course in Mimecast University

Relevant Knowledgebase links:

In addition, we also recommend reviewing the following knowledgebase articles in preparation for the exam.

Helpful Relevant Knowledgebase Articles	KB Link
1. Administration Console Basics	Article Link
2. Connectivity	Article Link
3. User Management	Article Link
4. Basic Policy Configuration	Article Link
5. Gateway Security Policies	Article Link

5. Data Leak Prevention Policies	Article Link
6. Attachment Policies	Article Link
7. Email Continuity	Article Link

Certification FAQs

1. Do I have access to certifications?

Yes, all customers have access to certifications through Mimecast University.

2. Why should I become certified?

Exam takers benefit from completing the certification by being recognized as a Mimecast Certified Product Professional. With each exam taken and passed, a certificate of competence will be issued, and they will join an elite group of experts.

3. Is there an order in which to take the courses for the certification?

Yes. From the homepage, navigate to Explore Certifications Paths > Choose your certification path button to see the available learning plans for certifications, you will see the courses displayed in the optimal order.

4. Is there a charge to take a Certification Exam?

No, with a Mimecast University account, you have access to an abundance of training information, assessments, and certifications.

5. How do I get my certificate of completion once I have passed the exam?

You can click on My Certifications and Retraining from the homepage to see the courses you have completed. To download your certification, navigate to My Activities | Courses in the menu and find the exam, click on the badge icon and you will be prompted to save as a PDF. To share to LinkedIn, see the [How To: Share my certification to LinkedIn](#)

Contact us:

If you have further questions or comments, contact us at mimecastu@mimecast.com.