

Exam Prep Guide - Email Security, CG Essentials

About the Technical Certification Program

The Mimecast Technical Certification program ensures that individuals have the essential knowledge and practical skills to configure, manage, and troubleshoot Mimecast's Email Security Cloud Gateway, enabling effective protection of email environments against evolving threats. The exam focuses on the practical application of knowledge of Mimecast solutions required by specific roles.

Email Security, Cloud Gateway Essentials Certification

The purpose of this certification is to ensure those completing it:

- Understand and demonstrate your knowledge and skills in managing Mimecast's email security cloud gateway effectively.
- Equips you better to protect your organizations from email threats like spam, malware and phishing.
- Helps you understand and apply industry-standard email security configurations and policies.

Certification Requirements

The Graded Exam:

There are 25 questions, and you have 30 minutes to complete all the questions.

- You will have 2 attempts at this exam.
- You will be required to answer every question.
- You will not be able to submit the exam until all questions have been answered.
- You cannot save the test and resume it in another session.

You must achieve a minimum of 80% to successfully pass this exam. If you fail the exam the first time, you will only have one more attempt before you will have a mandatory waiting period of 24 hours, at that time you can retest.

Exam Details

Number of Questions	25 questions
Time Limit	30 minutes
Pass Rate	80%
Exam Access	Exam: Email Security, Cloud Gateway Core Customer Partner

Suggested Training and Documentation

To supplement your learning in preparation for the exam, we recommend enrolling and completing the recommended eLearning for this certification. The training can be accessed in Mimecast University [here](#)

- Administration Console Basics
- Roles & Permissions
- Mimecast User Authentication
- Mailflow & Integration
- Message Tracking
- Policy Basics & Specificity
- Gateway Security Core Policies
- Data Leak Prevention Policies
- Introduction to Targeted Threat Protection (TTP)

Certification FAQs

1. Why should I become certified?

Exam takers benefit from completing the certification by being recognized as a Mimecast Certified Product Professional. With each exam taken and passed, a certificate of competence will be issued, and they will join an elite group of experts.

2. Is there an order in which to take the courses for the certification?

Yes. From the homepage, navigate to Take Self-Paced Training > Choose Email Security Cloud Gateway Essentials button to see the available learning plans for this certification. Here you will see the courses displayed in the optimal order.

3. Is there a charge to take a Certification Exam?

No, with a Mimecast University account, you have access to an abundance of training information, assessments, and certifications.

4. How do I get my certificate of completion once I have passed the exam?

You can click on My Certifications and Retraining from the homepage to see the courses you have completed. To download your certification, navigate to My Activities | Courses in the menu and find the exam, click on the badge icon and you will be prompted to save as a PDF. To share to LinkedIn, see the [How To: Share my certification to LinkedIn](#)

Contact us:

If you have further questions or comments, contact us at mimecastu@mimecast.com.