

Abbot Point Operations

Mimecast Fuels Abbot Point Operations Cybersecurity Strategy

Customer Vision

Prior to the implementation of Mimecast, APO received on average 75 phishing emails a day sent through its previous mail security platform, in addition to other security threats. Understanding its current email security provider was ending support for its email security solution, the Senior IT Engineer engaged Mimecast. "Our small IT team realised we needed more robust protection from phishing emails and other cyberthreats and turned to Mimecast for help," says Senior IT Engineer. "This was especially important when the COVID-19 pandemic struck, and we were receiving hundreds of phishing emails daily. It was time to invest in an email security platform like Mimecast that could protect our employees and outside contractors from constant email attacks."

At a Glance:

Abbot Point Operations (APO) helps deliver Queensland coal to the world.

Problem:

APO's small IT team's email security vendor was ending support for its product, and APO wanted to find an email security partner that could provide robust protection from phishing emails and other cyberthreats.

Solution:

Email Security with Targeted Threat Protection.

Benefits:

- Outstanding email protection that is constantly up and running and protecting against cybersecurity threats, including phishing and malware
- State of the art protection that evolves with changing threats and needs
- Easy-to-use, robust management interface that provides a comprehensive view of email security

Customer Strategy

APO's IT team determined Mimecast would strengthen its layered security processes. Deploying Mimecast Email Security with Threat Protection and Archiving, APO's IT team was able to access and restrict permissions and take steps to shore up the company's email security defenses. The company appreciated Mimecast's intuitive management portal, which is helpful in a busy environment. "The primary reasons we chose Mimecast over other providers was Mimecast's easy integration with Office365, a comprehensive administration management interface, and that archiving emails was part of the overall solution," says Senior IT Engineer.

In addition, APO's IT team commended Mimecast's implementation team citing the Mimecast email security solution was easy to deploy and the implementation team went above and beyond to make sure the solution was running successfully.

Customer Outcome

Mimecast has made APO's small IT team's job easier in a number of ways. The IT department specifically appreciates Mimecast Email Security for its stellar threat detection and remediation and timely notification about incoming threats. "We believe Mimecast's offering is years ahead in terms of threat protection, and we have seen impressive security improvements, including a reduction in cyberthreats as a result of introducing Mimecast. Namely, Mimecast automatically detects phishing emails and proactively removes malware, which was

a capability our old platform didn't have," says Senior IT Engineer. Mimecast's Email Security Solution with Threat Detection is leaps and bounds better in administration management and about five years ahead in email security development than many other email security solutions. Our IT team appreciates that we can monitor cyberthreats through a single pane of glass."

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- Senior IT Engineer, Abbot Point Operations

APO's Senior IT Engineer also adds, "By engaging with Mimecast, we saved approximately one thousand hours of IT time in the space of one year. With this enormous time saving, our IT department can focus on strengthening our internal network and service delivery."