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Mimecast Helps LV Logistics Pinpoint Cybersecurity Needs

Royal Dutch LV Logistics is a global logistics provider with 33 offices worldwide and recently celebrated its 100-year anniversary. The company is recognised as a strong and reliable partner in the field of logistics, including large-scale on- and offshore energy projects, such as the construction of wind farms. Working with a variety of partners on its logistics and energy project needs, the company places significant importance on its cybersecurity defenses, as logistics companies are continually threatened for their role in the global supply.

Customer Vision

Over the past few years, the logistics industry has been targeted extensively by hackers with sophisticated and pervasive cyber attacks. It was imperative that LV Logistics step up its cyber defenses to thwart these attacks. "Our world is constantly changing, and we work with a variety of clients, so deciphering what constitutes a legitimate email from a phishing email is key for us. Over the past year, we're seeing cyber criminals step up their game and send email attacks that are more sophisticated," says Lee Atkins, IT Manager at LV Logistics.

At a Glance

LV Logistics is a global logistics provider with 33 offices worldwide and recently celebrated its 100-year anniversary.

Problem

LV Logistics' IT team was spending too much time addressing email threats and needed a solution that would automatically decipher between good and suspect emails.

Solution

Secure Email Gateway, Targeted Threat Protection, Web Security

Benefits

- Outstanding email protection that is constantly up and running
- Excellent web security that ensures remote workers are protected and safely following company cybersecurity policies
- State of the art protection that evolves with changing threats and needs
- Easy integration with other leading security solutions

LV Logistics' IT team was spending an inordinate amount of time filtering emails and turned to Mimecast to help alleviate bottlenecks and set automated policies in place. "After receiving a referral from a technology integrator, we began evaluating Mimecast and quickly realized that Mimecast's policies and granularity would help us decipher spam emails and identify real emails with very little input from our teams," says Atkins. "Mimecast also protects our company from a variety of new email attacks, like the recent cryptocurrency scam that targeted logistics and critical infrastructure organisations."

Customer Strategy

Atkins engaged Mimecast in a trial and within the first two weeks, Mimecast's Secure Email Gateway, Targeted Threat Protection and Web Security proved its worth. "We just began our Mimecast trial and within the first 10 days, we were attacked with a sophisticated cryptocurrency software attack. Mimecast immediately detected the threat, saving the day and also millions of dollars," says Atkins.

LV Logistics has seen an increase in cryptocurrency, man in the middle and targeted Microsoft 365 attacks. Mimecast continues to recognize these attacks and stop them from infiltrating LV Logistics' network. "As our company has grown, so has the threat levels, and Mimecast is a life saver," said Atkins.

In addition to Mimecast's protection, LV Logistics also deployed CrowdStrike, a Mimecast API partner. "Integrating Mimecast and CrowdStrike was easy and is already providing great data. I like to think they talk together," said Atkins. "As Mimecast finds more suspect emails, we're finding CrowdStrike becomes less active and that is because of the implementation and how they complement each other."

Customer Outcome

LV Logistics continues to rely on Mimecast to filter out emails and protect its employees and partners. Atkins says, "Mimecast saved us an unbelievable amount of time, as we no longer have to check a manual email list every half hour or so. It's like having three or four extra pair of hands." He continued, "Email has become more important and with the recent pandemic and more people working from home, we've relied on email even more."

"Mimecast meets all our email security needs and its graphic user interface and policy functionality is really great," said Atkins. "But what really stands out is all the zero day-attacks Mimecast's Targeted Threat Protection and email security thwart. Before Mimecast, I would question whether we had the security to protect our organisation. Installing Mimecast has reduced my stress levels. I'm more worried about a physical fire, than any cybersecurity threat."

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