

Engage Service Sub-Processors

Mimecast has contracted with certain third parties, as well as Mimecast affiliates, to act as sub-processors in assisting us to provide our services to you. A sub-processor is a data processor who processes certain data (which may contain personal data) as part of the services. This page identifies these third-party sub-processors and the assistance they provide to us for Engage Service.

It is important to note that security and personal privacy is of utmost importance to us. Accordingly, we impose data protection terms on sub-processors that we work with to maintain high security and to enforce data privacy. Details of our data processing policies in relation with the sub-processors we work with can be found in the Mimecast Data Processing Addendum.

This list of Mimecast's sub-processors was last updated in August 2024.

SUB-PROCESSOR	PROCESSING LOCATION	REASON FOR PROCESSING
Amazon Web Services	Based on Mimecast Hosting Jurisdiction: United States United Kingdom Australia Canada Germany Republic of South Africa	Cloud Service Provider
Papaya Global, Ltd.	Argentina Brazil	Providing escalated Support to Customers
Google	United States	Cloud Service Provider