

Collaboration Security Service Sub-Processors

Mimecast has contracted with certain third parties, as well as Mimecast affiliates, to act as sub-processors in assisting us to provide our services to you. A sub-processor is a data processor who processes certain data (which may contain personal data) as part of the services. This page identifies these third-party sub-processors and the assistance they provide to us for Collaboration Security Service.

It is important to note that security and personal privacy is of utmost importance to us. Accordingly, we impose data protection terms on sub-processors that we work with to maintain high security and to enforce data privacy. Details of our data processing policies in relation with the sub-processors we work with can be found in the Mimecast Data Processing Addendum.

This list of Mimecast's sub-processors was last updated in January 2025.

SUB-PROCESSOR	PROCESSING LOCATION	REASON FOR PROCESSING
Vade Secure, Inc.	United States, Canada > United States United Kingdom, Germany, Australia, Republic of South Africa > France	URL Scanning
Infobip Ltd.	United Kingdom/Netherlands	SMS – two factor authentication for logging in
Bitdefender SRL	Ireland, United States, Romania	Anti-virus scanning services & URL feed Providing Support as part of the anti-virus message scanning services

Bitdefender SRL	Based on Hosting Jurisdiction: United States > United States United Kingdom, Jersey > United Kingdom Germany, RSA, Canada > Netherlands Australia > Australia	Sandboxing
Google (GCP)	United States	Google Cloud's native API management platform
Amazon Web Services, Inc.	Based on Hosting Jurisdiction: United States United Kingdom Canada Germany Australia Republic of South Africa	Cloud Service Provider
Spamhaus EU Ltd.	Netherlands	Threat intelligence data feed service
Abusix, Inc	European Union	Threat intelligence data feed service

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