

MILLS & REEVE

Mills & Reeve Achieves Continuous Email Availability with Always-on Email

When Mills & Reeve switched to Mimecast they gained the most advanced protection available from common email threats, as well as always-on email continuity.

Context

Mills & Reeve is a national law firm with 80 partners and a total staff of over 670, operating from offices in Birmingham, Cambridge, London and Norwich.

Email is the most critical application for the legal sector, with continuous email services and assurance of delivery ranking high on every legal IT department's wish list. However for most, suffering hours or even days of downtime is a common concern as most email management companies can only queue emails for clients while the email server is down.

Solution

Mimecast on the other hand has the unique ability to deliver these emails via a web-mail service, while at the same time providing access to all internal and stored emails the company needs.

At a Glance

Company

- Mills & Reeve
(www.mills-reeve.com)
- Industry: Legal
- Employees: 670+

This prevents the damaging impact on business operations and profit brought about by lost sales, tender opportunities and poor customer relations suffered by those without true email continuity.

Mills & Reeve previously used the services of a managed service hygiene provider, but switched to Mimecast because of its comprehensive email security and management features coupled with the cost and complexity savings of using its innovative Software-as-a-Service solution.

“Continuous delivery of email is an absolute prerequisite for our business moving forwards... Mimecast is unique in its ability to provide us with this vital service and is clearly leading the market in email management today.”

Graeme Low - IT Director, Mills & Reeve

Mimecast’s email security service was implemented to provide both the company and the 700 email users within the business the most advanced protection available from common email threats, as well as a unique email continuity facility.

Graeme Low, IT Director, Mills & Reeve comments; “Continuous delivery of email is an absolute prerequisite for our business moving forwards. Email is now the most business critical application and so it makes complete sense that businesses would require support in ensuring it would always be available. Mimecast is unique in its ability to provide us with this vital service and is clearly leading the market in email management today.”

Peter Bauer, CEO, Mimecast adds; “Mills & Reeve is a forward-thinking organization and its excellent work must be supported by suitably advanced technology. It should be unthinkable that business could have to suffer without the benefits and use of email for even an hour, but unfortunately most still do because they’re using out of date solutions.”