

Exam Prep Guide - Email Security, Cloud Gateway Advanced

About the Technical Certification Program

The Mimecast Technical Certification program is an industry standard in excellence that validates your level of skill and knowledge of specific Mimecast products and services. The program is designed to enhance your professional credibility by providing quantifiable proof of skills and knowledge. The exams focus on the practical application of knowledge of Mimecast solutions required by specific roles.

Email Security, Cloud Gateway Advanced Certification

The purpose of this certification is to ensure those completing it:

- Understand the default security policy configurations
- Scope and customize email security policies based on the needs of an organization
- Understand best practices for security policy configuration
- Enable and manage real-time protection against outbound data leaks (DLP) with customized Content Examination policies
- Configure Internal Email Protect for URL Protect, Attachment Protect and Content Examination to conduct additional security checks on both internal journaled and outbound email
- Understand how to remediate against internal threats using Threat Remediation
- Understand the default TTP policy configurations and can customize for their organization
- Configure Large File Send and Secure Messaging for their organization
- Monitor email flows and message queues to troubleshoot message delivery

Certification Requirements

The Certification includes an interactive simulation at the start. This ensures candidates demonstrate hands-on experience with the platform before progressing. Access to the scored questions is granted only after successful completion of the simulation, reinforcing practical application as a prerequisite for assessment.

Key points of the Simulation:

- **Preparation recommended:**
We strongly suggest that you complete the eLearning courses associated with this certification before attempting the simulations. The E-mail Security, Cloud Gateway Fundamental Certification Preparation Guide is designed to ensure that you are fully prepared for this exam. There is no limit to how many times you can take any of the eLearning courses in preparation for the exam and / or for general knowledge.
- **Flexible and supportive approach:**
The simulations are not graded or timed, allowing you to focus on learning and completing the tasks without added pressure, however you will need to successfully perform the tasks to proceed. Feel free to work in the administration console during the simulations to help you along the way.

- **Unlimited attempts:**

There is no limit to the number of times you can attempt the simulations. If you don't succeed on the first try, you can review, practice, and try again until you are confident in your abilities.

- **Unlocking the final exam:**

Successfully completing the simulations will unlock the final exam which is graded. Passing this exam is the final step in earning your certification.

The Graded Exam:

There are 50 questions, and you have 60 minutes to complete all the questions.

- You will have 2 attempts at this exam.
- You will be required to answer every question.
- You will not be able to submit the exam until all questions have been answered.
- You cannot save the test and resume it in another session.

You must achieve a minimum of 80% to successfully pass this exam. If you fail the exam the first time, you will only have one more attempt before you will have a mandatory waiting period of 24 hours, at that time you can retest.

Exam Details

Simulation	4 different segments
Number of Questions	50 questions
Time Limit	60 minutes
Pass Rate	80%
Exam Access	Exam: Email Security, Cloud Gateway Advanced Customer Partner Employee

Suggested Training and Documentation

To supplement your learning in preparation for the exam, we recommend the eLearning associated with this certification. The training can be accessed in Mimecast University. [Mimecast Education Courses and Certification Tracks](#) - this provides all our courses with descriptions, prerequisites & links to enroll in the sessions.

Message Center Troubleshooting

Attachment Protection

Impersonation Protection

URL Protection

Internal Email Protect and Threat Remediation

****Please note the student guides are available when accessing the course in Mimecast University****

Relevant Knowledgebase links:

In addition, we also recommend reviewing the following knowledgebase articles in preparation for the exam.

Helpful Relevant Knowledgebase Articles	KB Link
1. Message Center Troubleshooting	Article Link
2. Attachment Protection	Article Link
3. Impersonation Protection	Article Link
4. URL Protection	Article Link
5. Internal Email Protect and Threat Remediation	Article Link

Certification FAQs

1. Do I have access to certifications?

Yes, all customers have access to certifications through Mimecast University.

2. Why should I become certified?

Exam takers benefit by being recognized as a Mimecast Certified Product Professional. With each exam taken and passed, a certificate of competence will be issued, and they will join an elite group of experts.

3. Is there an order in which to take the courses for the certification?

Yes. From the homepage, navigate to Explore Certifications Paths > Choose your certification path button to see the available learning plans for certifications, you will see the courses displayed in the optimal order.

4. Is there a charge to take a Certification Exam?

No, with a Mimecast University account, you have access to an abundance of training information, assessments, and certifications.

5. How do I get my certificate of completion once I have passed the exam?

You can click on My Certifications and Retraining from the homepage to see the courses you have completed. To download your certification, navigate to My Activities | Courses in the menu and find the exam, click on the badge icon and you will be prompted to save as a PDF. To share to LinkedIn, see the [How To: Share my certification to LinkedIn](#)

Contact us:

If you have further questions or comments, contact us at mimecastu@mimecast.com.