

Exam Prep Guide - Email Security, CG

Advanced

About the Technical Certification Program

The Mimecast Technical Certification program is an industry standard in excellence that will help validate your level of skill and knowledge of specific Mimecast products and services. The program is designed to enhance your professional credibility by providing quantifiable proof of skills and knowledge. The exams focus on the practical application of knowledge of Mimecast solutions required by specific roles.

Email Security, Cloud Gateway Advanced Certification

The purpose of this certification is to ensure those completing it:

- Understand the default security policy configurations
- Scope and customize email security policies based on the needs of an organization
- Understand best practices for security policy configuration
- Enable and manage real-time protection against outbound data leaks (DLP) with customized Content Examination policies
- Configure Internal Email Protect for URL Protect, Attachment Protect and Content Examination to conduct additional security checks on both internal journaled and outbound email
- Understand how to remediate against internal threats using Threat Remediation
- Understand the default TTP policy configurations and can customize for their organization
- Configure Large File Send and Secure Messaging for their organization
- Monitor email flows and message queues to troubleshoot message delivery

Certification Requirements

There are 50 questions, and you have 60 minutes to complete all the questions.

- You will have 2 attempts at this exam.
- You will be required to answer every question.
- You will not be able to submit the exam until all questions have been answered.
- You cannot save the test and resume it in another session.

You must achieve a minimum of 80% to successfully pass this exam. If you fail the exam the first time, you will only have one more attempt before you will have a mandatory waiting period of 24 hours, at that time you can retest.

Exam Details

Number of Questions	50 questions
Time Limit	60 minutes
Pass Rate	80%
Exam Access	Exam: Email Security, Cloud Gateway Advanced Customer Partner Employee

Suggested Training and Documentation

To supplement your learning in preparation for the exam, we recommend attending our live instructor-led training sessions. The training can be accessed as live instructor-led courses but are also available as self-paced recordings in Mimecast University. [Mimecast Education Courses and Certification Tracks](#) - this provides all our courses with descriptions, prerequisites & links to register for the sessions.

Message Center Troubleshooting
Attachment Protection
Impersonation Protection
URL Protection
Internal Email Protect and Threat Remediation

****Please note the student guides are available when accessing the course on Mimecast University****

Relevant Knowledgebase links:

In addition, we also recommend reviewing the following knowledgebase articles in preparation for the exam.

Helpful Relevant Knowledgebase Articles	KB Link
1. Message Center Troubleshooting	Article Link
2. Attachment Protection	Article Link
3. Impersonation Protection	Article Link
4. URL Protection	Article Link
5. Internal Email Protect and Threat Remediation	Article Link

Certification FAQs

1. Do I have access to certifications?

Yes, all customers have access to certifications through Mimecast University.

2. Why should I become certified?

Exam takers benefit from completing the certification by being recognized as a Mimecast Certified Product Professional. With each exam taken and passed, a certificate of competence will be issued, and they will join an elite group of experts.

3. Is there an order in which to take the courses for the certification?

Yes. From the homepage, navigate to Explore Certifications Paths > Choose your certification path button to see the available learning plans for certifications, you will see the courses displayed in the optimal order.

4. What happens when new standards are published? Do I have to be recertified?

Certifications are valid for two years. At the end of the two years, you will need to recertify. We will continue to introduce new material as the products are enhanced.

5. Is there a charge to take a Certification Exam?

No, with a Mimecast University account, you have access to an abundance of training information, assessments, and certifications.

6. How do I get my certificate of completion once I have passed the exam?

You can click on My Certifications and Retraining from the homepage to see the courses you have completed. To download your certification, navigate to My Activities | Courses in the menu and find the exam, click on the badge icon and you will be prompted to save as a PDF. To share to LinkedIn, see the [How To: Share my certification to LinkedIn](#)

Contact us:

If you have further questions or comments, contact us at mimecastu@mimecast.com