DATASHEET

Incydr Packages

Choose the right insider risk management package and customize it for your organization's unique needs.

Plan	Professional	Enterprise	Gov
	Comprehensive insider risk protection with detection and response across endpoints, cloud, and email.	Everything in Professional plus extended event data retention, cases archival, and enhanced API integrations.	Mimecast Incydr offers a FedRAMP-authorized SaaS solution ideal for government agencies, international contractors, or related entities.
Monitoring			
Endpoints	√	√	√
Exfiltration Detectors for Corporate Apps	1 included	1 included	1 included
Exfiltration Detection	√	√	√
Trusted Activity	√	√	√
Historical Activity	30 Days	90 Days	90 Days
Metadata Collection for Exfiltrated File Activity	√	√	√
Features			
Incydr Risk Indicators	√	√	√
Dashboards	√	√	√
Watchlists	√	√	√
Forensic Search	√	√	√
Exact Match File Access	√	√	√
Cases	√	√	√
Content Inspection	Add-On	Add-On	Add-On
Risk Reduction Training			
Instructor™	Add-On	Add-On	Add-On
Integrations			
Incydr Flows	Add-On	Add-On	Not Available
API	Base Access	Full Access	Full Access
Pre-built integrations with SOAR, SIEM, and other platforms	√	√	√
CLI & SDK	√	√	√

Incydr Packages FAQs

What operating systems are supported with the endpoint agent?	A single, lightweight agent can be easily deployed via desktop management software on Windows, Mac and Linux operating systems to silently monitor user activity. Virtual Desktop Infrastructure (VDI) is also supported.
What cloud services are supported to detect data exfiltration?	Exfiltration Detectors for Microsoft OneDrive & SharePoint, Google Drive, Salesforce, and Box offer in-depth visibility into file access and sharing;1 is included for each Incydr license.
What email services are supported to detect data exfiltration?	Microsoft Office 365 Email and Gmail are available.
Can I extend historical activity in Incydr?	Yes, there are add-ons available to retain historical data for up to 3 years for organizations needing extended visibility into insider risk management events.
Can I monitor all file activity on an endpoint, not just exfiltrated file activity?	Yes, this is available as an add-on.
What are Incydr Risk Indicators?	Incydr Risk Indicators (IRI) are hundreds of signals to detect, prioritize, and address both known and unknown data risks on three dimensions of event detail including data context, user context, and destination context. Risk is prioritized via Incydr's Proactive Risk Identification and Severity Model (PRISM) system.
What is Content Inspection?	The Incydr Content Inspection add-on allows administrators to set alerts for PII, PCI, and custom data entities to better detect, score, and respond to risk events. It minimizes performance impact by using AI-based content inspection capabilities in the cloud using Natural Language Processing (NLP).
What are Incydr Flows?	An Incydr Flow is a customizable automation add-on for Incydr actions to or from another software, like adding departing employees to a watchlist, revoking user access, quarantining endpoints, or sending alerts to collaboration tools. Flows are available for: • Alert Triage: Microsoft Teams, Slack, and ServiceNow • HCM Tools for Watchlist Management: Mimecast, BambooHR, Jira, SuccessFactors, UKG, and Workday • Containment for Endpoint: Crowdstrike and SentinelOne • Containment for Permissions: Okta and Microsoft Entra ID
Are other integrations available besides Incydr Flows?	Yes, there are 30+ integrations for data security, IAM & PAM, endpoint, SOAR, and SIEM solutions to automate workflows. During the Proof of Value (POV) you can explore supported integrations and best practices for your specific environment.
What is Incydr Instructor™?	Incydr Instructor™ is a security education tool that automatically delivers short, targeted video lessons to employees when risky behavior is detected, based on a customer's rules. This contextual, just-in-time training library of 90+ video lessons helps users understand and immediately correct their actions, reducing the likelihood of future data risk events and supporting long-term behavior change.