Ministry Brands Puts Trust in Mimecast

Customer Vision

Serving more than 90,000 organizations throughout North America, Ministry Brands improves the way churches and ministries operate, communicate and engage through its suite of Software as a Service (SaaS) solutions, including church management systems, online donation platforms, digital engagement tools and background screening solutions.

With that many branded solutions to manage, Senior Cloud Engineer Wesley Kirkland realized he needed more than standard security methods to protect the organization from the risk of email impersonation, malware, spam, and spoofing attacks. Because of this, Email Security was a key component of the evaluation process. "When we started looking more deeply into our security needs, we realized we really didn't know enough about email security," Kirkland says. "But after looking at various email security products, we fell in love with Mimecast."

At a Glance

Ministry Brands serves 90,000 organizations throughout North America. Ministry Brands improves the way churches and ministries operate, communicate and engage through its suite of Software as a Service (SaaS) solutions, including church management systems, online donation platforms, digital engagement tools and background screening solutions.

Problem

After migrating multiple email systems to Office 365, Ministry Brands realized the need for increased email security to manage hundreds of domains and email addresses.

Solution

Email Security

Benefits

- Complete visibility into phishing, domain spoofing and malware attacks

- Ability to easily secure and monitor various brand domains

- Increased uptime of Office 365

- Full visibility and ability to thwart various attack vectors to protect sensitive data

Customer Strategy

"We migrated from various email systems to Office 365, and quickly realized Office 365 would not be able to provide the email security we needed across our community," Kirkland says. "We looked into many different solutions, read several recommendations and analyst reports and realized Mimecast provided the best email security solution for our diverse needs."

This was a critical decision for Kirkland, because the new system would impact hundreds of email users across multiple brands with 200+ domains. "With this many branded solutions to monitor, it was critical that we trust our email security partner and have access to exceptional customer service. With Mimecast, our problems are almost always solved with a single phone call," says Kirkland. "In addition, it was critical for our organization to have a global email policy narrative that looked local to our end users. Mimecast gives us full visibility into our branded solutions' domains to see if anyone was spoofing, impersonating emails, or doing shadow IT. As an added benefit Mimecast's solution blocks nearly all spam/GreyMail."

Customer Outcome

Ministry Brands quickly deployed Mimecast Email Security, giving the organization increased visibility and protection against ransomware, targeted attacks, and domain spoofing. "With Mimecast, we were able to lock down any unauthorized uses and block the delivery of any suspect emails. It's an incredible tool that validates email messages and rewrites any suspicious links." In addition, Ministry Brands appreciates Mimecast's route APIs for reporting and especially onboarding new domains. "We purchased a number of domains and with Mimecast API, we could easily authenticate the domains and set up any features within the domains to enable and secure email. We were able to purchase a domain, set up our email security and other security tools in under one minute with Mimecast API," said Jon Knight, Ministry Brands Systems Engineer.

Ministry Brands is happy with their decision to trust Mimecast and Wesley has contributed back to the Mimecast customer community. He frequently communicates with his Mimecast support team and attended the Mimecast Cyber Resilience Summit in 2019, providing valuable customer feedback.

> **"When we started looking more deeply into our security needs, we realized that we really didn't know much about email security, but after looking at various email security products we fell in love with Mimecast."**
>
> *Wesley Kirkland - Ministry Brands Senior Cloud Engineer*