

Incydr Service Sub-Processors

Mimecast has contracted with certain third parties, as well as Mimecast affiliates, to act as sub-processors in assisting us to provide our services to you. A sub-processor is a data processor who processes certain data (which may contain personal data) as part of the services. This page identifies these third-party sub-processors and the assistance they provide to us for Incydr Service.

It is important to note that security and personal privacy is of utmost importance to us. Accordingly, we impose data protection terms on sub-processors that we work with to maintain high security and to enforce data privacy. Details of our data processing policies in relation with the sub-processors we work with can be found in the Mimecast Data Processing Addendum.

This list of Mimecast’s sub-processors was last updated in April 2025.

SUB-PROCESSOR	PROCESSING LOCATION	REASON FOR PROCESSING
Amazon Web Services, Inc.	United States Ireland Australia Canada Germany United Kingdom South Africa	Cloud Service Provider
Microsoft Corporation	United States Germany Canada Australia Ireland South Africa United Kingdom	Cloud Service Provider
Tines Security Services Limited	United States United Kingdom	Integrates Incydr with other customer applications, as elected by customer, to create automated workflows
Twilio, Inc.	United States	Email delivery

Please see [here](#) for third-party sub-processors that may provide support for the Services.