

# 5 Ways to Combat the Risks AI Poses to M365 Administrators

In the early days of malware and phishing, one of things users could count on was poor grammar and other cues that would make malicious emails easy to spot. With access to AI tools that can write researched and compelling emails, those cues are quickly disappearing.

**Here's how Microsoft 365 admins can discover and implement ways to battle these AI-powered threats.**



1

## Identify and Quarantine

If an email has a bad URL or attachment, it doesn't matter how well it's written with the help of AI because it won't be delivered to the user's inbox when the right security tool is supporting M365.



2

## Indicate Hazards Visually

Employees need clear visual indicators that identify new sending addresses. In fact, according to Mimecast's State of Email Security, 48% of IT decision-makers say real-time contextual warnings to email is a huge benefit that helps users recognize risks before they can do harm.



3

## Elevate Security Awareness

Users are an essential part of an organization's defense plan. If users don't have elevated security awareness, cyber risk will be elevated. Generative AI will make malicious emails harder to recognize, but security awareness training can better arm users to identify threats.



4

## Complement M365 with Advanced Technology

The days of 'setting and forgetting' M365 and letting it run are long over. The use of AI in cyberattacks will increase the number of emails that get by M365 security. Organizations need an email security partner that can provide the technology needed to complement any M365 deployment to catch everything M365 might miss.



5

## Protect Data

As attacks like ransomware become even more difficult to mitigate due to AI-driven attacks, IT admins need extensive data protection and backup of M365.

## Overcome the M365 Disadvantage

The volume and sophistication of cyberattacks is constantly increasing due to cybercriminals' use of AI, and popular business productivity platforms like M365 are top targets for attackers. Mimecast provides affordable, easy to deploy, and easy to manage security, archiving, and resilience, enabling organizations to achieve world-class security – without the excessive cost and complexity.

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