Email and Web Security Services (Incl. Cybergraph) Sub-Processors

Mimecast has contracted with certain third parties, as well as Mimecast affiliates, to act as sub-processors in assisting us to provide our services to you. A sub-processor is a data processor who processes certain data (which may contain personal data) as part of the services. This page identifies these third-party sub-processors and the assistance they provide to us for Email and Web Security Services, including Cybergraph.

It is important to note that security and personal privacy is of utmost importance to us. Accordingly, we impose data protection terms on sub-processors that we work with to maintain high security and to enforce data privacy. Details of our data processing policies in relation with the sub-processors we work with can be found in the Mimecast Data Processing Addendum.

This list of Mimecast's sub-processors was last updated in April 2025.

SUB-PROCESSOR	PROCESSING LOCATION	REASON FOR PROCESSING
Abusix, Inc.	European Union	Threat Intelligence data feed
Amazon Web Services, Inc.	Based on Hosting Jurisdiction: United States United Kingdom Canada Germany Australia Republic of South Africa	Cloud Service Provider
Vade Secure, Inc.	United States, Canada > United States United Kingdom, Germany, Australia, France > France	URL scanning
Bitdefender SRL	Ireland United States Romania	Anti-spam, anti-virus scanning

Bitdefender SRL	Based on Hosting Jurisdiction: United States > United States United Kingdom, Jersey > United Kingdom Germany, RSA, Canada > Netherlands Australia > Australia	Sandboxing
Google (GCP)	United States United Kingdom	Google Cloud's native API management platform
Infobip Ltd.	United Kingdom Netherlands	SMS – 2 factor authentication for logging in
Spamhaus EU Ltd.	Netherlands	Threat intelligence data feed service

Please see here for third-party sub-processors that may provide support for the Services.