

# Mimecast’s Email Security Service (incl. Cybergraph) Sub-Processors

Mimecast has contracted with certain third parties, as well as Mimecast affiliates, to act as sub-processors in assisting us to provide our services to you. A **sub-processor** is a data processor who processes certain data (which may contain personal data) as part of the services. This page identifies these third-party sub-processors and the assistance they provide to us for our Email Security Service (incl. Cybergraph).

It is important to note that security and personal privacy is of utmost importance to us. Accordingly, we impose data protection terms on sub-processors that we work with to maintain high security and to enforce data privacy. Details of our data processing policies in relation with the sub-processors we work with can be found in the Mimecast Data Processing Addendum.

This list of Mimecast’s sub-processors was last updated in August 2024.

SUB-PROCESSOR	PROCESSING LOCATION	REASON FOR PROCESSING
Vade Secure, Inc.	France	URL scanning
Open Market, Inc.	United Kingdom/Netherlands	SMS – 2 factor authentication for logging in
BitDefender SRL	Ireland, United States, Romania	Anti-spam, anti-virus scanning
BitDefender SRL	United States > GCP United States  United Kingdom, Jersey > GCP United Kingdom	Sandboxing

Germany, RSA, Canada >  
GCP Netherlands

Australia > GCP Australia

Papaya Global Ltd.	Bulgaria Cyprus Ireland New Zealand Portugal Spain Taiwan Philippines	Providing escalated Support to Customers
Google	Google Edge location closest to the Mimecast Hosting Jurisdiction	URL scanning
GlobalLogic, Inc.	India, United Kingdom	Providing escalated Support to Customers
Amazon Web Services	Based on Mimecast Hosting Jurisdiction: United States United Kingdom Australia Canada Germany Republic of South Africa	Cloud Service Provider for selected parts of the Cloud Gateway and Cloud Integrated solution
Amazon Web Services (Cybergraph)	Based on Mimecast Hosting Jurisdiction: United States United Kingdom Australia Canada	Cloud Service Provider

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Germany  
Republic of South Africa

Outsourced Quality Assured Services, Inc.	Philippines	Providing escalated Support to Customers
Spamhaus EU Ltd.	Netherlands	Threat intelligence data feed service
Abusix, Inc.	European Union	Threat intelligence data feed service

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